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Contract

## **Provision of E-Payment Platform inclusive of Design, Testing, Hosting & Management Including Fraud and Debt Management Solution**

University of Strathclyde

F03: Contract award notice

Notice identifier: 2024/S 000-026461

Procurement identifier (OCID): ocds-h6vhtk-03dc88

Published 20 August 2024, 12:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Strathclyde

McCance Building, 16 Richmond Street

Glasgow

G1 1QE

#### **Contact**

Laura Shaw

#### **Email**

[laura.shaw@strath.ac.uk](mailto:laura.shaw@strath.ac.uk)

#### **Telephone**

+44 7811592949

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.strath.ac.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00113](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00113)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of E-Payment Platform inclusive of Design, Testing, Hosting & Management Including Fraud and Debt Management Solution

Reference number

UOS-28924-2023

### **II.1.2) Main CPV code**

- 66110000 - Banking services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The University of Strathclyde requires a mechanism to provide students and commercial customers with online payment facilities to allow payments to be made to the university using Credit/Debit Cards, Recurring Card Payments Direct Debit, Open Banking, Cross Border Banking and any other alternative payment methods, in respect of but not limited to tuition fees, accommodation fees, other outstanding student fees, commercial sales invoices, library fees, Sports Centre memberships and charges, conference and event booking and print services for an estimated 42,000 transactions per annum of an estimated value of 35,000,000 GBP

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,012,050

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 66115000 - International payment transfer services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

The University of Strathclyde requires a mechanism to provide students and commercial customers with online payment facilities to allow payments to be made to the university using Credit/Debit Cards, Recurring Card Payments Direct Debit, Open Banking, Cross Border Banking and any other alternative payment methods, in respect of but not limited to tuition fees, accommodation fees, other outstanding student fees, commercial sales

invoices, library fees, Sports Centre memberships and charges, conference and event booking and print services for an estimated 42,000 card transactions per annum of an estimated 35,000,000 GBP and an estimated 10,000 bank transactions per annum of an estimated 52,000,000 GBP

The University also requires a comprehensive debt management / accounts receivable collection system as well as a robust fraud management process in place to assist with the collection of outstanding student and commercial fees and management of fraudulent transactions. The university requires a solution to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, where UK sanctions permit, from the payer from traditional existing and new payment cards, open banking, cross border banking, recurring card payments, direct debit and alternative payment methods.

The supplier will provide an online shop facility, an administration facility to manage recurring card payments, a direct debit management system, and the use of the Royal Mail postal address finder service. The solution offered will be required to integrate and take data feed from other university systems including, but not limited, to Unit4 Business World On, Arribatec, Oracle. StarRez, Gladstone, Events Air, Alma and In-House Conference Management system and be able to update university systems in real time.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011008](#)

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## **Section V. Award of contract**

### **Contract No**

UOS-28944-2023

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Flywire Payments Ltd

45 Folgate Street, 4th Floor

London

E1 6GL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,012,050

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## **Section VI. Complementary information**

### **VI.3) Additional information**

City of Glasgow College (CGC) reserves the right to join the resulting contract as a Contracting Authority, as per the contract notice. CGCs usage is estimated at approximately 20% of the University of Strathclyde, however this figure may fluctuate. Award will be made separately at institution level.

(SC Ref:775692)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom