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Contract

Provision of E-Payment Platform inclusive of Design, Testing, Hosting & Management Including Fraud and Debt Management Solution

University of Strathclyde

F03: Contract award notice

Notice identifier: 2024/S 000-026461

Procurement identifier (OCID): ocds-h6vhtk-03dc88

Published 20 August 2024, 12:56pm

Section I: Contracting authority

I.1) Name and addresses

University of Strathclyde

McCance Building, 16 Richmond Street

Glasgow

G1 1QE

Contact

Laura Shaw

Email

laura.shaw@strath.ac.uk

Telephone

+44 7811592949

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.strath.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00113

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of E-Payment Platform inclusive of Design, Testing, Hosting & Management
Including Fraud and Debt Management Solution

Reference number

UOS-28924-2023

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Strathclyde requires a mechanism to provide students and commercial customers with online payment facilities to allow payments to be made to the university using Credit/Debit Cards, Recurring Card Payments Direct Debit, Open Banking, Cross Border Banking and any other alternative payment methods, in respect of but not limited to tuition fees, accommodation fees, other outstanding student fees, commercial sales invoices, library fees, Sports Centre memberships and charges, conference and event booking and print services for an estimated 42,000 transactions per annum of an estimated value of 35,000,000 GBP

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,012,050

II.2) Description

II.2.2) Additional CPV code(s)

- 66115000 - International payment transfer services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

The University of Strathclyde requires a mechanism to provide students and commercial customers with online payment facilities to allow payments to be made to the university using Credit/Debit Cards, Recurring Card Payments Direct Debit, Open Banking, Cross Border Banking and any other alternative payment methods, in respect of but not limited to tuition fees, accommodation fees, other outstanding student fees, commercial sales invoices, library fees, Sports Centre memberships and charges, conference and event booking and print services for an estimated 42,000 card transactions per annum of an estimated 35,000,000 GBP and an estimated 10,000 bank transactions per annum of an estimated 52,000,000 GBP

The University also requires a comprehensive debt management / accounts receivable collection system as well as a robust fraud management process in place to assist with the collection of outstanding student and commercial fees and management of fraudulent transactions. The university requires a solution to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, where UK sanctions permit, from the payer from traditional existing and new payment cards, open banking, cross border banking, recurring card payments, direct debit and alternative payment methods.

The supplier will provide an online shop facility, an administration facility to manage recurring card payments, a direct debit management system, and the use of the Royal Mail postal address finder service. The solution offered will be required to integrate and take data feed from other university systems including, but not limited, to Unit4 Business World On, Arribatec, Oracle. StarRez, Gladstone, Events Air, Alma and In-House Conference Management system and be able to update university systems in real time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011008](#)

Section V. Award of contract

Contract No

UOS-28944-2023

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 July 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Flywire Payments Ltd

45 Folgate Street, 4th Floor

London

E1 6GL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,012,050

Section VI. Complementary information

VI.3) Additional information

City of Glasgow College (CGC) reserves the right to join the resulting contract as a Contracting Authority, as per the contract notice. CGCs usage is estimated at approximately 20% of the University of Strathclyde, however this figure may fluctuate. Award will be made separately at institution level.

(SC Ref:775692)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom