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Tender

Mental Health Supported Housing & Outreach Services

London Borough of Southwark

F02: Contract notice

Notice identifier: 2022/S 000-026399

Procurement identifier (OCID): ocids-h6vhtk-03109e

Published 21 September 2022, 2:52pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Southwark

Southwark Council, 160 Tooley Street

London

SE1 2QH

Contact

Mr Marlon Roy

Email

Marlon.Roy@southwark.gov.uk

Telephone

+44 2075255000

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<http://www.southwark.gov.uk>

Buyer's address

<http://www.southwark.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Supported Housing & Outreach Services

Reference number

DN604734

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of this service is to be a recovery focused service that supports adults with mental health needs to maintain their independence through meaningful interventions and defined outcomes.

The service shall deliver upon this aim by providing:

- An assertive outreach approach that is flexible and builds relationships with people who have difficulties engaging with services.
- Support to people to engage in community activities and attend appointments, using a graded approach with the aim of independence.
- Support to people to manage their mental health symptoms and challenging behaviour.
- Support with tenancy sustainment which may include repairs, bills, benefits and other correspondence where appropriate.
- Utilising the recovery star, or equivalent, methodology to track progress on an ongoing basis with the service users.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 4

II.2) Description

II.2.1) Title

High: Complex and forensic needs. Staff will be on-site 24/7.

Lot No

1

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

II.2.4) Description of the procurement

The aim of this service is to be a recovery focused service that supports adults with mental health needs to maintain their independence through meaningful interventions and defined outcomes.

The service shall deliver upon this aim by providing:

- An assertive outreach approach that is flexible and builds relationships with people who have difficulties engaging with services.
- Support to people to engage in community activities and attend appointments, using a graded approach with the aim of independence.
- Support to people to manage their mental health symptoms and challenging behaviour.
- Support with tenancy sustainment which may include repairs, bills, benefits and other correspondence where appropriate.

- Utilising the recovery star, or equivalent, methodology to track progress on an ongoing basis with the service users.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions available based on performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Medium: Service users will receive up to 9 hours of support a week, and there will be one waking night per scheme and either concierge or security

Lot No

2

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

II.2.4) Description of the procurement

The aim of this service is to be a recovery focused service that supports adults with mental health needs to maintain their independence through meaningful interventions and defined outcomes.

The service shall deliver upon this aim by providing:

- An assertive outreach approach that is flexible and builds relationships with people who have difficulties engaging with services.
- Support to people to engage in community activities and attend appointments, using a graded approach with the aim of independence.
- Support to people to manage their mental health symptoms and challenging behaviour.
- Support with tenancy sustainment which may include repairs, bills, benefits and other correspondence where appropriate.
- Utilising the recovery star, or equivalent, methodology to track progress on an ongoing basis with the service users.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions based on performance

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Medium/Low: Providing support up to 9 hours per week. Out of hours support at 4 hours per night with concierge or visiting security.

Lot No

3

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

II.2.4) Description of the procurement

The aim of this service is to be a recovery focused service that supports adults with mental health needs to maintain their independence through meaningful interventions and defined outcomes.

The service shall deliver upon this aim by providing:

- An assertive outreach approach that is flexible and builds relationships with people who have difficulties engaging with services.
- Support to people to engage in community activities and attend appointments, using a graded approach with the aim of independence.
- Support to people to manage their mental health symptoms and challenging behaviour.
- Support with tenancy sustainment which may include repairs, bills, benefits and other correspondence where appropriate.
- Utilising the recovery star, or equivalent, methodology to track progress on an ongoing basis with the service users.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions available based on performance

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Medium/Low: 1:1 support available service users will receive up to 4 hours of support a week

Lot No

4

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

II.2.4) Description of the procurement

The aim of this service is to be a recovery focused service that supports adults with mental health needs to maintain their independence through meaningful interventions and defined outcomes.

The service shall deliver upon this aim by providing:

- An assertive outreach approach that is flexible and builds relationships with people who have difficulties engaging with services.
- Support to people to engage in community activities and attend appointments, using a

graded approach with the aim of independence.

- Support to people to manage their mental health symptoms and challenging behaviour.
- Support with tenancy sustainment which may include repairs, bills, benefits and other correspondence where appropriate.
- Utilising the recovery star, or equivalent, methodology to track progress on an ongoing basis with the service users.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extensions available based on performance

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Low: Provide flexible support up to 4 hours per week to meet individual support needs.

Lot No

5

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

II.2.4) Description of the procurement

The aim of this service is to be a recovery focused service that supports adults with mental health needs to maintain their independence through meaningful interventions and defined outcomes.

The service shall deliver upon this aim by providing:

- An assertive outreach approach that is flexible and builds relationships with people who have difficulties engaging with services.
- Support to people to engage in community activities and attend appointments, using a graded approach with the aim of independence.
- Support to people to manage their mental health symptoms and challenging behaviour.
- Support with tenancy sustainment which may include repairs, bills, benefits and other correspondence where appropriate.
- Utilising the recovery star, or equivalent, methodology to track progress on an ongoing basis with the service users.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 x 12 month extension available based on performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-002565](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 October 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 October 2022

Local time

3:00pm

Place

The offices of the contracting authority

Information about authorised persons and opening procedure

Members and officers of the contracting authority only

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice (High Court)

Strand

London

WC2A 2LL

Country

United Kingdom