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Tender

P0793 - Provision of Advocacy Services

Birmingham City Council

F02: Contract notice

Notice identifier: 2021/S 000-026391

Procurement identifier (OCID): ocds-h6vhtk-02ee84

Published 21 October 2021, 1:02pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Telephone

+44 1214648000

Fax

+44 1213037322

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.in-tendhost.co.uk/birminghamcc

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.in-tendhost.co.uk/birminghamcc

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P0793 - Provision of Advocacy Services

Reference number

P0793

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to establish a contract for the provision of Advocacy Services. The service will offer a single door access to all Advocacy Services and triaged accordingly. Clients identified for the statutory service will meet the required criteria. The Provider shall ensure a referral process is in place to capture the information required to accept the referral and provide feedback to the referring agency. Referrals will be made via the Local Authority; NHS Trust; CCG and Self-referral. The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders.

II.1.5) Estimated total value

Value excluding VAT: £9,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders. In order to fulfil the requirements of this service the following principles will be applied:• Individuals have a single point of access to advice and assistance relating to advocacy support• A unified case management system detailing number of advocacy/management hours during the contract period• Diversity competence in service delivery• The provider will have expertise in local service provision in order to offer an appropriate response to citizens of Birmingham• Providers will ensure that the breadth of expertise required to deliver advocacy services will be provided either in-house or through collaboration with other expert agencies• All provision is designed for flexibility of support, including the use of Information Technology where appropriate• Emphasis on partnership working, including statutory and non-statutory services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Details provided in the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 December 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders. In order to fulfil the requirements of this service the following principles will be applied:-

- Individuals have a single point of access to advice and assistance relating to advocacy support
- A unified case management system detailing number of advocacy/management hours during the contract period
- Diversity competence in service delivery
- The provider will have expertise in local service provision in order to offer an appropriate response to citizens of Birmingham
- Providers will ensure that the breadth of expertise required to deliver advocacy services will be provided either in-house or through collaboration with other expert agencies
- All provision is designed for flexibility of support, including the use of Information Technology where appropriate

The Contract will last for 5 years (unless terminated under the terms and conditions of contract) with the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance. The contract will be awarded to a single provider. Please note TUPE may apply to this contract. The TUPE information will be released to you upon receipt of a signed copy of TUPE Confidentiality Agreement. You are advised to fill this in as soon as possible on receipt and return via <https://in-tendhost.co.uk/birminghamcc> via the correspondence function. The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be sent details on how to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk Your completed tender submission should be returned by noon on 3rd December 2021 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom