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Tender

## **P0793 - Provision of Advocacy Services**

Birmingham City Council

F02: Contract notice

Notice identifier: 2021/S 000-026391

Procurement identifier (OCID): ocds-h6vhtk-02ee84

Published 21 October 2021, 1:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

#### **Contact**

Corporate Procurement Services

#### **Email**

[etendering@birmingham.gov.uk](mailto:etendering@birmingham.gov.uk)

#### **Telephone**

+44 1214648000

#### **Fax**

+44 1213037322

**Country**

United Kingdom

**NUTS code**

UKG31 - Birmingham

**Internet address(es)**

Main address

[www.finditinbirmingham.com](http://www.finditinbirmingham.com)

Buyer's address

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

P0793 - Provision of Advocacy Services

Reference number

P0793

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council wishes to establish a contract for the provision of Advocacy Services. The service will offer a single door access to all Advocacy Services and triaged accordingly. Clients identified for the statutory service will meet the required criteria. The Provider shall ensure a referral process is in place to capture the information required to accept the referral and provide feedback to the referring agency. Referrals will be made via the Local Authority; NHS Trust; CCG and Self-referral. The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders.

#### **II.1.5) Estimated total value**

Value excluding VAT: £9,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

### **II.2.4) Description of the procurement**

The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders. In order to fulfil the requirements of this service the following principles will be applied:• Individuals have a single point of access to advice and assistance relating to advocacy support• A unified case management system detailing number of advocacy/management hours during the contract period• Diversity competence in service delivery• The provider will have expertise in local service provision in order to offer an appropriate response to citizens of Birmingham• Providers will ensure that the breadth of expertise required to deliver advocacy services will be provided either in-house or through collaboration with other expert agencies• All provision is designed for flexibility of support, including the use of Information Technology where appropriate• Emphasis on partnership working, including statutory and non-statutory services.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to an additional 2 years subject to requirements and satisfactory performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Details provided in the tender documentation.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 December 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 December 2021

Local time

12:00pm

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders. In order to fulfil the requirements of this service the following principles will be applied:-

- Individuals have a single point of access to advice and assistance relating to advocacy support
- A unified case management system detailing number of advocacy/management hours during the contract period
- Diversity competence in service delivery
- The provider will have expertise in local service provision in order to offer an appropriate response to citizens of Birmingham
- Providers will ensure that the breadth of expertise required to deliver advocacy services will be provided either in-house or through collaboration with other expert agencies
- All provision is designed for flexibility of support, including the use of Information Technology where appropriate

The Contract will last for 5 years (unless terminated under the terms and conditions of contract) with the provision to extend for up to an additional 2 years subject to requirements and satisfactory performance. The contract will be awarded to a single provider. Please note TUPE may apply to this contract. The TUPE information will be released to you upon receipt of a signed copy of TUPE Confidentiality Agreement. You are advised to fill this in as soon as possible on receipt and return via <https://in-tendhost.co.uk/birminghamcc> via the correspondence function. The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be sent details on how to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: [cps@birmingham.gov.uk](mailto:cps@birmingham.gov.uk) Your completed tender submission should be returned by noon on 3rd December 2021 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom