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Tender

NHS Devon ICB- Plymouth Assisted Discharge Service

NHS Devon Integrated Care Board (ICB)

F02: Contract notice

Notice identifier: 2024/S 000-026383

Procurement identifier (OCID): ocids-h6vhtk-0491ef

Published 20 August 2024, 8:35am

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Integrated Care Board (ICB)

NHS Devon Integrated Care Board, Aperture House, Rydon Lane

EXETER

EX25AZ

Email

scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

Region code

UKK41 - Plymouth

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://onedevon.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Devon ICB- Plymouth Assisted Discharge Service

Reference number

C295134

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Devon Integrated Care Board (ICB) wishes to commission a single provider to support individuals who may require some additional assistance on discharge from hospital (or another care setting), from an unregulated provider. This will be a flexible service that will offer a range of support in a person centred way. This could be a few hours support to help someone on their first day at home, assisting with shopping or providing a few visits and/or telephone support over a limited number of weeks.

The aim of the service is to provide support to patients at home once they become medically fit, so that they can regain independence at home and reduce the risk of deconditioning in hospital.

Key principles of the service:

- Work as a key member of the multi-disciplinary Care Transfer Hub to identify individuals who would be suitable for accessing the service.
- Act as single point of access and triage for individuals identified as appropriate for this service.
- Deliver a flexible, person centred, solution focussed service embedding the principals of a Discharge Personal Budget (the Discharge Person Budget enables a unique solution for each service user within the unit cost).

- Ensure service users are settled in safely at home after a spell in hospital.
- Support service users to become independent at home again.
- Improve service users' outcomes and wellbeing post discharge.
- Where support exists already, to refer/signpost and not duplicate.
- Develop and maintain knowledge of other services and networks and ensure service users are linked to information and encouraged to access support which may reduce anxiety and enhance ability to continue living independently in their home e.g. benefits, community meals, befriending, day centres.
- The support will seek to reduce the impact on POC delivered in the community by Domiciliary Care, in turn improving hospital flow and discharge (reduce reliance on statutory care).
- Reduce risk of readmission
- Reduce discharge delays.
- Reduce average length of stay in community beds.
- Improve 7 day working through supporting discharges at weekends.
- Support early flow by participating in early discharge planning before the day of discharge.
- Support discharge to usual place of residence in line with Better Care Fund (iBCF) Metrics.

The contract value is £395,735 per annum with a total contract value of £1,187,205 for the 3 year period, with an optional extension period of 2 additional years at the commissioners discretion.

II.1.5) Estimated total value

Value excluding VAT: £1,978,675

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKK41 - Plymouth

Main site or place of performance

The service is for patients registered within the geographical location of Plymouth City Council

II.2.4) Description of the procurement

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The procurement will be a restricted process under the Light Touch Regime and will involve a 2 stage process where following evaluation of bids to the SQ and the application of question weightings; the Commissioner proposes to invite the 5 highest scoring, compliant SQ submissions to the tender stage of the competitive tendering process.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,978,675

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.14) Additional information

The contract term is 1st April 2025 to 31st March 2028. At the end of the 3 year term the commissioner will have the option to extend for a further period of up to 24 months.

The services are health and social work services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 September 2024

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

3 October 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

Bidders will be notified of a contract award decision and the Contracting Authority intends to voluntarily observe the 10-day standstill period in accordance with the Public Contracts Regulations 2015 ('Regulations'). At the start of the voluntary standstill period, a Contract

award notification letter will be sent to each Bidder in accordance with Regulation 86 of the Regulations. Details of the dates of the standstill period will be outlined in the Contract award notification letter. The Regulations provide that aggrieved parties are to take action in the High Court (England and Wales).

VI.4) Procedures for review

VI.4.1) Review body

High Court in London

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3.