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Contract

## **RBGKEW1121 Extended Magento Implementation, hosting and support**

Royal Botanic Gardens, Kew

F03: Contract award notice

Notice identifier: 2023/S 000-026375

Procurement identifier (OCID): ocds-h6vhtk-0394de

Published 6 September 2023, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Botanic Gardens, Kew

Richmond, Kew

Richmond, Kew

TW9 3AE

#### **Email**

[procurement@kew.org](mailto:procurement@kew.org)

#### **Telephone**

+44 2083325655

#### **Country**

United Kingdom

**Region code**

UKI3 - Inner London – West

**Internet address(es)**

Main address

<http://kew.org>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Environment

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

RBGKEW1121 Extended Magento Implementation, hosting and support

Reference number

RBGKEW1121

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Royal Botanic Gardens, Kew ('RBG Kew') requires a supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,202,755

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

#### **II.2.4) Description of the procurement**

Royal Botanic Gardens, Kew ('RBG Kew') requires supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 4605

Cost criterion - Name: Commercial / Weighting: 3070

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Referring to previous award notice, Notice reference: 2023/S 000-022361 In II.2.5) Award criteria, please ignore the following in Quality criteria: (Presentation and Demo / Weighting:1151 and References / Weighting: 384) Populated by mistake due to technical error.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-022361](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Williams Commerce

Creative Mill, 64 Mansfield St,

Leicester

LE1 3DL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

07051709

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,202,755

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=807359605>

GO Reference: GO-202396-PRO-23811540

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Head of Procurement & Contract Management, Royal Botanic Gardens, Kew

Richmond, Kew

TW9 3AE

Country

United Kingdom