

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026375-2023>

Contract

RBGKEW1121 Extended Magento Implementation, hosting and support

Royal Botanic Gardens, Kew

F03: Contract award notice

Notice identifier: 2023/S 000-026375

Procurement identifier (OCID): ocids-h6vhtk-0394de

Published 6 September 2023, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Royal Botanic Gardens, Kew

Richmond, Kew

Richmond, Kew

TW9 3AE

Email

procurement@kew.org

Telephone

+44 2083325655

Country

United Kingdom

Region code

UKI3 - Inner London – West

Internet address(es)

Main address

<http://kew.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RBGKEW1121 Extended Magento Implementation, hosting and support

Reference number

RBGKEW1121

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Royal Botanic Gardens, Kew ('RBG Kew') requires a supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,202,755

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

II.2.4) Description of the procurement

Royal Botanic Gardens, Kew ('RBG Kew') requires supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 4605

Cost criterion - Name: Commercial / Weighting: 3070

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Referring to previous award notice, Notice reference: 2023/S 000-022361 In II.2.5) Award criteria, please ignore the following in Quality criteria: (Presentation and Demo / Weighting:1151 and References / Weighting: 384) Populated by mistake due to technical error.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-022361](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 May 2023

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Williams Commerce

Creative Mill, 64 Mansfield St,

Leicester

LE1 3DL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

07051709

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,202,755

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=807359605>

GO Reference: GO-202396-PRO-23811540

VI.4) Procedures for review

VI.4.1) Review body

Head of Procurement & Contract Management, Royal Botanic Gardens, Kew

Richmond, Kew

TW9 3AE

Country

United Kingdom