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Planning

Telecare and Assistive Technology

Trafford Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-026367

Procurement identifier (OCID): ocids-h6vhtk-02ee6c

Published 21 October 2021, 11:33am

Section I: Contracting authority

I.1) Name and addresses

Trafford Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

Contact

Mr Farooq Rashid

Email

Farooq.Rashid@star-procurement.gov.uk

Telephone

+44 1619121616

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.trafford.gov.uk/>

Buyer's address

<http://www.trafford.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telecare and Assistive Technology

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Trafford Council would like to purchase a comprehensive TEC service which provides all the functions required to deliver a 24hour 7day a week telecare and assistive technology service for local residents. This includes the provision of the following key activities on behalf of Trafford Council:

1. Establishing a supply chain in order to purchase a range of TEC solutions to meet the needs of Trafford residents, including telecare which is commissioned by Trafford council and arrangements for private customers
2. Promoting the availability of TEC solutions to health and social care professionals and Trafford residents
3. Managing referrals for TEC support from a range of organisations and individuals, including private and Council customers
4. Completing home assessments and assessments of individual needs and identifying which TEC solutions would be most beneficial and most cost effective for the individual and the Council
5. Installation, maintenance, repair and uninstallation of TEC devices
6. The provision of an alert and response service to manage alerts from people in receipt of TEC and to respond appropriately to those alerts to support wellbeing outcomes. This should be available 24 hours a day, 7 days a week and 365 days of the year

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Trafford Council would like to purchase a comprehensive TEC service which provides all the functions required to deliver a 24hour 7day a week telecare and assistive technology service for local residents. This includes the provision of the following key activities on behalf of Trafford Council:

1. Establishing a supply chain in order to purchase a range of TEC solutions to meet the needs of Trafford residents, including telecare which is commissioned by Trafford council and arrangements for private customers
2. Promoting the availability of TEC solutions to health and social care professionals and Trafford residents
3. Managing referrals for TEC support from a range of organisations and individuals, including private and Council customers
4. Completing home assessments and assessments of individual needs and identifying which TEC solutions would be most beneficial and most cost effective for the individual and the Council
5. Installation, maintenance, repair and uninstallation of TEC devices
6. The provision of an alert and response service to manage alerts from people in receipt of TEC and to respond appropriately to those alerts to support wellbeing outcomes. This should be available 24 hours a day, 7 days a week and 365 days of the year

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

This contract is subject to renewal

Yes

Description of renewals

4 + 2 + 1

Start April 2022

II.3) Estimated date of publication of contract notice

1 December 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No