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Planning

## **Telecare and Assistive Technology**

Trafford Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-026367

Procurement identifier (OCID): ocids-h6vhtk-02ee6c

Published 21 October 2021, 11:33am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Trafford Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

#### **Contact**

Mr Farooq Rashid

#### **Email**

[Farooq.Rashid@star-procurement.gov.uk](mailto:Farooq.Rashid@star-procurement.gov.uk)

#### **Telephone**

+44 1619121616

#### **Country**

United Kingdom

**NUTS code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.trafford.gov.uk/>

Buyer's address

<http://www.trafford.gov.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Telecare and Assistive Technology

**II.1.2) Main CPV code**

- 85300000 - Social work and related services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Trafford Council would like to purchase a comprehensive TEC service which provides all the functions required to deliver a 24hour 7day a week telecare and assistive technology service for local residents. This includes the provision of the following key activities on behalf of Trafford Council:

1. Establishing a supply chain in order to purchase a range of TEC solutions to meet the needs of Trafford residents, including telecare which is commissioned by Trafford council and arrangements for private customers
2. Promoting the availability of TEC solutions to health and social care professionals and Trafford residents
3. Managing referrals for TEC support from a range of organisations and individuals, including private and Council customers
4. Completing home assessments and assessments of individual needs and identifying which TEC solutions would be most beneficial and most cost effective for the individual and the Council
5. Installation, maintenance, repair and uninstallation of TEC devices
6. The provision of an alert and response service to manage alerts from people in receipt of TEC and to respond appropriately to those alerts to support wellbeing outcomes. This should be available 24 hours a day, 7 days a week and 365 days of the year

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Trafford Council would like to purchase a comprehensive TEC service which provides all the functions required to deliver a 24hour 7day a week telecare and assistive technology service for local residents. This includes the provision of the following key activities on behalf of Trafford Council:

1. Establishing a supply chain in order to purchase a range of TEC solutions to meet the needs of Trafford residents, including telecare which is commissioned by Trafford council and arrangements for private customers
2. Promoting the availability of TEC solutions to health and social care professionals and Trafford residents
3. Managing referrals for TEC support from a range of organisations and individuals, including private and Council customers
4. Completing home assessments and assessments of individual needs and identifying which TEC solutions would be most beneficial and most cost effective for the individual and the Council
5. Installation, maintenance, repair and uninstallation of TEC devices
6. The provision of an alert and response service to manage alerts from people in receipt of TEC and to respond appropriately to those alerts to support wellbeing outcomes. This should be available 24 hours a day, 7 days a week and 365 days of the year

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

4 + 2 + 1

Start April 2022

#### **II.3) Estimated date of publication of contract notice**

1 December 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No