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Contract

Greater Manchester Clinical Assessment Service

NHS Greater Manchester Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-026359

Procurement identifier (OCID): ocds-h6vhtk-0491de

Published 19 August 2024, 4:58pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Manchester Integrated Care Board

Tootal Buildings, 56 Oxford Street

Manchester

M1 6EU

Email

nhsqm.procurement@nhs.net

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://gmintegratedcare.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Greater Manchester Clinical Assessment Service

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

Greater Manchester Clinical Assessment Service

A clinical assessment service (CAS) is an intermediate service that allows for a greater level of clinical expertise in assessing a patient than would normally be expected of a referring clinician (such as a GP) (NHS Digital).

The GM CAS is a well-established concept nationally and was successfully developed and tested within Greater Manchester (GM) in March 2019 to initially manage lower acuity 999 calls.

The GM CAS delivers two distinct yet compatible elements of provision; low acuity category 3 & 4 calls and fulfils the national requirement to implement 111 First from December 2020, which includes the clinical assessment of patients and the subsequent streaming to a range of services with scheduled arrival times to ED when required.

The aims and objectives of introducing the GM CAS model to all GM localities and their populations are:

- A reduction in ED self-presenter attendances at all sites
- Single consistent GM delivery model
- Protection of primary care capacity
- Manages current risks and limitations of GP Connect

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- Single consistent GM delivery model
- Protection of primary care capacity
- Manages current risks and limitations of GP Connect
- Improved safety through early access to senior clinical advice
- Greater economy of scale through provision of a GM CAS
- Improved ability to measure outcomes and demonstrate achievement of GM UEC programme aims
- Improved patient experience of accessing urgent care services
- Ability for CASs to be delivered remotely (i.e. home working) provides added staffing resilience during COVID pandemic crisis.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,824,144

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

Greater Manchester Clinical Assessment Service

A clinical assessment service (CAS) is an intermediate service that allows for a greater level of clinical expertise in assessing a patient than would normally be expected of a referring clinician (such as a GP) (NHS Digital).

Annual Cost - £8,412,072 for year 2023 to 2024 value

1 year with option to extend for an additional 1 year

Approximate lifetime value of the contract is £16,824,144 for 2 years plus Inflation at NHS CUF%

The contractual dates between which the service is intended to be provided are:

initial term until 31 Mar 2025 and maximum term until 31 March 2026

II.2.5) Award criteria

Quality criterion - Name: The Existing provider is satisfying the original contract and will likely fulfil the proposed contract / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The contract is for 1 year with option to extend for an additional 1 year at the discretion of the Relevant Authority.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award. The contract has not formally been awarded, the notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Greater Manchester Urgent Primary Care Alliance (GMUPCA)

International House, Pepper Road

Stockport

SK7 5BW

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

11726007

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,412,072

Total value of the contract/lot: £16,824,144

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 30 August 2024.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representation should be sent to email nhsqm.procurement@nhs.net, Tootal Buildings, 56 Oxford Street, Manchester M1 6EU.

The decision makers are the assessment panel and board committee members on behalf of Greater Manchester ICB.

No conflicts or potential conflicts of interest of the individuals making the decision identified.

The existing provider was requested to complete a Provider questionnaire and demonstrated their ability to meet the financial and selection criteria.

Key Criteria was assessed based on the below importance:

Model of Care 15%

Quality and innovation:

Improve Performance 15%

Managing incidents 10%

Value Pass/Fail

Continuous quality and value for money 15%

Integration, collaboration, and service sustainability:

Collaborate with system partners and experience 10%

Involve service users and experience 10%

Improving access, reducing health inequalities, and facilitating choice 15%

Social Value 10%

The existing provider has demonstrated it meets the basic selection criteria and key criteria and it has all the necessary registrations to carry out the services. The existing providers economic standing has been assessed as being acceptable.

VI.4) Procedures for review

VI.4.1) Review body

NHS Greater Manchester Integrated Care Board

Manchester

Country

United Kingdom