This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/026346-2023">https://www.find-tender.service.gov.uk/Notice/026346-2023</a>

Tender

# Hard Facilities Maintenance at the National Gallery and National Portrait Gallery

The Board of Trustees of the National Gallery National Portrait Gallery

F02: Contract notice

Notice identifier: 2023/S 000-026346

Procurement identifier (OCID): ocds-h6vhtk-03fa7c

Published 6 September 2023, 2:06pm

# **Section I: Contracting authority**

## I.1) Name and addresses

The Board of Trustees of the National Gallery

The National Gallery, Trafalgar Square

London

WC2N 5DN

#### **Email**

contracting@ng-london.org.uk

#### **Telephone**

+44 2077475810

#### Country

**United Kingdom** 

## Region code

UKI32 - Westminster

Internet address(es)

Main address

www.nationalgallery.org.uk

# I.1) Name and addresses

National Portrait Gallery

St Martin's Place

London

WC2H 0HE

#### **Email**

tyoung@npg.org.uk

#### Country

**United Kingdom** 

# Region code

UKI32 - Westminster

Internet address(es)

Main address

www.npg.org.uk

# I.2) Information about joint procurement

The contract involves joint procurement

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of

charge, at

https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-building-installations./3GMK4HE9PV

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-building-installations./3GMK4HE9PV

Tenders or requests to participate must be submitted to the above-mentioned address

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Recreation, culture and religion

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Hard Facilities Maintenance at the National Gallery and National Portrait Gallery

#### II.1.2) Main CPV code

• 50700000 - Repair and maintenance services of building installations

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Galleries are seeking a company that can work in collaboration with their in-house Estates and Facilities Management teams and other service partners to support the operation of our respective Galleries.

The contract will cover all Hard/Technical/Fabric FM services to the respective institutions. The contract duration will be 5 years, with the option of two further +1 year extensions. Services are to commence in early February 2024.

It is envisaged that a single service provider will be appointed by both organisations, operating two separate contracts beneath a single management structure.

The five year contract values are estimated as:

National Gallery ~£12million

National Portrait Gallery ~£3.5million

Figures below are for the maximum 7 year period for both Galleries

#### II.1.5) Estimated total value

Value excluding VAT: £23,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKI32 - Westminster

Main site or place of performance

Westminster

#### II.2.4) Description of the procurement

The National Gallery and National Portrait Gallery are seeking a company that can work in collaboration with their in-house Estates and Facilities Management teams and other service partners to support the operation of our respective Galleries.

The contract will cover all Hard/Technical/Fabric FM services to the respective institutions. The contract duration will be 5 years, with the option of two further +1 year extensions. Services are to commence in early February 2024.

It is envisaged that a single service provider will be appointed by both organisations, operating two separate contracts beneath a single management structure.

The key factors for successful delivery of this contract are:

- •Technical engineering excellence to maintain correct environmental conditions across the galleries at all times to maintain the Collections.
- •Supporting an exceptional visitor experience, with particular attention to safety and comfort
- •Understanding the requirements, needs and preferences of a prestigious culture/heritage or similar institution.
- •Understanding the challenges and constraints of a public body
- •Able to operate in an environment with high footfall and long opening hours (including evening and out-of-hours events)

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £23,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2024

End date

31 January 2031

This contract is subject to renewal

Yes

Description of renewals

on expiry

#### II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

#### II.2.10) Information about variants

Variants will be accepted: Yes

## II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

To respond to this opportunity please click here: <a href="https://www.delta-esourcing.com/respond/3GMK4HE9PV">https://www.delta-esourcing.com/respond/3GMK4HE9PV</a>

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 October 2023

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: on expiry or termination of the contract

## VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-building-installations./3GMK4HE9PV

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/3GMK4HE9PV

GO Reference: GO-202396-PRO-23811458

# VI.4) Procedures for review

VI.4.1) Review body

The National Gallery

Trafalgar Square

London

WC2N 5DN

Email

contracting@ng-london.org.uk

Telephone

+44 2077475823

Country

United Kingdom

Internet address

www.nationalgallery.org.uk