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Tender

Hard Facilities Maintenance at the National Gallery and National Portrait Gallery

The Board of Trustees of the National Gallery
National Portrait Gallery

F02: Contract notice

Notice identifier: 2023/S 000-026346

Procurement identifier (OCID): ocds-h6vhtk-03fa7c

Published 6 September 2023, 2:06pm

Section I: Contracting authority

I.1) Name and addresses

The Board of Trustees of the National Gallery

The National Gallery, Trafalgar Square

London

WC2N 5DN

Email

contracting@ng-london.org.uk

Telephone

+44 2077475810

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

www.nationalgallery.org.uk

I.1) Name and addresses

National Portrait Gallery

St Martin's Place

London

WC2H 0HE

Email

tyoung@npg.org.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

www.npg.org.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of

charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-building-installations./3GMK4HE9PV>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-building-installations./3GMK4HE9PV>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hard Facilities Maintenance at the National Gallery and National Portrait Gallery

II.1.2) Main CPV code

- 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

The Galleries are seeking a company that can work in collaboration with their in-house Estates and Facilities Management teams and other service partners to support the operation of our respective Galleries.

The contract will cover all Hard/Technical/Fabric FM services to the respective institutions. The contract duration will be 5 years, with the option of two further +1 year extensions. Services are to commence in early February 2024.

It is envisaged that a single service provider will be appointed by both organisations, operating two separate contracts beneath a single management structure.

The five year contract values are estimated as:

National Gallery ~£12million

National Portrait Gallery ~£3.5million

Figures below are for the maximum 7 year period for both Galleries

II.1.5) Estimated total value

Value excluding VAT: £23,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

II.2.4) Description of the procurement

The National Gallery and National Portrait Gallery are seeking a company that can work in collaboration with their in-house Estates and Facilities Management teams and other service partners to support the operation of our respective Galleries.

The contract will cover all Hard/Technical/Fabric FM services to the respective institutions. The contract duration will be 5 years, with the option of two further +1 year extensions. Services are to commence in early February 2024.

It is envisaged that a single service provider will be appointed by both organisations, operating two separate contracts beneath a single management structure.

The key factors for successful delivery of this contract are:

- Technical engineering excellence to maintain correct environmental conditions across the galleries at all times to maintain the Collections.
- Supporting an exceptional visitor experience, with particular attention to safety and comfort
- Understanding the requirements, needs and preferences of a prestigious culture/heritage or similar institution.
- Understanding the challenges and constraints of a public body
- Able to operate in an environment with high footfall and long opening hours (including evening and out-of-hours events)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £23,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2024

End date

31 January 2031

This contract is subject to renewal

Yes

Description of renewals

on expiry

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/3GMK4HE9PV>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: on expiry or termination of the contract

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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GO Reference: GO-202396-PRO-23811458

VI.4) Procedures for review

VI.4.1) Review body

The National Gallery

Trafalgar Square

London

WC2N 5DN

Email

contracting@ng-london.org.uk

Telephone

+44 2077475823

Country

United Kingdom

Internet address

www.nationalgallery.org.uk