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Tender

## **NSTN & DIMHS Sustainment**

Ministry of Defence

F17: Contract notice for contracts in the field of defence and security

Notice identifier: 2021/S 000-026328

Procurement identifier (OCID): ocds-h6vhtk-02ee45

Published 20 October 2021, 10:45pm

### **Section I: Contracting authority/entity**

#### **I.1) Name, addresses and contact point(s)**

Ministry of Defence

Spur B2 MOD Corsham, Westwells road

Corsham

SN13 9NR

**For the attention of**

Crystal Struve

**Email(s)**

[crystal.struve100@mod.gov.uk](mailto:crystal.struve100@mod.gov.uk)

**Country**

United Kingdom

**Further information**

Further information can be obtained from the above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from**

The above-mentioned contact point(s)

**Tenders or requests to participate must be sent to**

The above-mentioned contact point(s)

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## **Section II: Object of the contract**

### **II.1) Description**

#### **II.1.1) Title attributed to the contract by the contracting authority**

NSTN & DIMHS Sustainment

#### **II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 3: Defence services, military defence services and civil defence services

#### **II.1.5) Short description of the contract or purchase(s)**

To provide hardware and software support to four NSTN main UK sites and two maritime platforms. The main NSTN system components comprise of; Servers, Routers, Switches, Firewalls, Rack Power Distribution, User Access Devices (UADs) and Printers. Deployable variants of the NSTN system are also included in the support.

To provide hardware and software support to two DIMHS main sites in the UK. The main DIMHS system components comprise of; Servers, Routers, Switches, Rack Power Distribution, User Access Devices (UADs) and Printers.

Provide a service support wrap for NSTN and DIMHS which will comprise of 3rd & 4th line maintenance and defect rectification utilising 3rd party support contracts where necessary i.e. Hewlett Packard (HP) Non-Stop Server support (excluding obsolete HP Non-Stop Servers) – This HP Support wrap shall be provided to the Authority as 3rd party support under the Contractors overarching support contract. The Support for the HP Non-Stop Servers shall be available 24/7/365. HP operating system support currently provided by

Brightstrand.

Host the NSTN and DIMHS Test and Reference system in a physically secure and approved location.

Production and maintenance of Technical Documentation relating to the NSTN and DIMHS capabilities or any proposed changes or upgrades to the system.

Compliance with all system accreditation and security requirements for S and TS systems.

The provision and management of all 3rd party software licenses.

Change management to meet customer's requirements – up to 10 concurrent tasks.

The NSTN and DIMHS systems shall be managed against obsolescence to ensure that the system remains supportable throughout the Contract Term.

There may be options included in this procurement and any subsequent contract.

#### **II.1.6) Common procurement vocabulary (CPV)**

- 72710000 - Local area network services

#### **Additional CPV code(s)**

- 72720000 - Wide area network services

#### **II.3) Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions relating to the contract**

#### **III.1.5) Information about security clearance**

Candidates which do not yet hold security clearance may obtain such clearance until: 1 April 2022

### **III.2) Conditions for participation**

#### **III.2.1) Personal situation**

**Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal
- Click the "Click here to register" link
- Accept the terms and conditions and click "continue"
- Enter your correct business and user details
- Note the username you chose and click "Save" when complete
- You will shortly receive an email with your unique password (please keep this secure)

2. Express an Interest in the tender

- Login to the portal with the username/password
- Click the "PQQs Open to All Suppliers" link. (These are Pre-Qualification Questionnaires open to any registered supplier)
- Click on the relevant PQQ to access the content.
- Click the "Express Interest" button in the "Actions" box on the left-hand side of the page.

- This will move the PQQ into your “My PQQs” page. (This is a secure area reserved for your projects only)
- Click on the PQQ code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box

### 3. Responding to the tender

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting)
- You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance please consult the online help, or contact the eTendering help desk.

### **Criteria regarding the personal situation of subcontractors (that may lead to their rejection) including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

#### 1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal
- Click the “Click here to register” link
- Accept the terms and conditions and click “continue”
- Enter your correct business and user details
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## **Section IV: Procedure**

### **IV.1) Type of procedure**

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Restricted

#### **IV.1.2) Limitations on the number of operators who will be invited to tender or to participate**

Envisaged number of operators: 6

Objective criteria for choosing the limited number of candidates: Applicants that have not been rejected following Part 1 PQQ evaluation and that have met the requirements specified as part of the Part 2 PQQ evaluation, will be invited to Tender. Should there be more than SIX (6) applicants able to progress to the next stage of this procurement (ITT) the processes below will apply as required.

In the event that two or more Applicants have the same weighted score such that the number of Applicants invited to participate in the next stage of the Procurement cannot be reduced to SIX (6) without excluding one of them, the tied Applicants will be eliminated in order of the lowest combined weighted score for Part 2 questions 1 and 2, until such point as the total number of Applicants progressing to the next stage of the Procurement is SIX (6).

If, despite applying the process described in the paragraph above, the number of tied Applicants is such that the number of Applicants proceeding to the next stage of the Procurement still cannot be reduced to SIX (6), the tied Applicants shall be subject to a further elimination round, where remaining tied Applicants shall be eliminated in order of the number of questions scoring “3” received in Part 2, until such point as the total number of Applicants progressing to the next stage of the Procurement is SIX (6).

If, despite applying the processes described in the paragraphs above the number of tied Applicants is such that the number of Applicants proceeding to the next stage of the Procurement still cannot be reduced to SIX (6), the Authority reserves the right to take forward more than SIX (6) applicants.

### **IV.3) Administrative information**

#### **IV.3.4) Time limit for receipt of tenders or requests to participate**

28 October 2021 - 12:00pm

#### **IV.3.6) Language(s) in which tenders or requests to participate may be drawn up**

English

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## **Section VI: Complementary information**

### **VI.3) Additional information**

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit [www.contracts.mod.uk](http://www.contracts.mod.uk) for full details and to register your interest in this procurement.