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Pipeline

Parking Enforcement and Operations

London Borough of Sutton

UK1: Pipeline notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-026326

Procurement identifier (OCID): ocds-h6vhtk-052285 (view related notices)

Published 23 May 2025, 1:27pm

Scope

Description

The London Borough of Sutton (Sutton Council) is seeking suitably qualified organisations for the provision of a Parking Enforcement & Operations service including:

On-street and off street Civil Parking Enforcement (CPE) including all resourcing, equipment and associated services including provision of software/system, hosting and secure online payment processing

Review of moving traffic and bus lane contravention clips to generate evidence packs, using existing review software, for processing to the enforcement system.

Provision of printing and posting service for statutory notices served through the statutory enforcement process for parking, moving traffic and bus lane contraventions.

Provision of software/system for the administration of parking permit applications, renewals, visitor vouchers, and dispensations and school street exemptions and related secure online payments processing.

Processing applications for, implementation and removal of parking bay suspensions.

Customer Services related to CPE and services provided, including triaging and responding to enforcement requests from the Council and members of the public

Blue Badge misuse monitoring and reporting.

Operation and maintenance of parking equipment

Operation of the off-street parking assets, including provision of staff for the operation of multi-storey and surface car parks

Cash collection, counting and banking

Any other associated services required to facilitate the delivery of the contract.

The main objectives of this contract are to ensure:

Compliance with the parking regulations to facilitate the free flow of traffic in accordance with traffic management principles and requirements.

Equity in the use of the limited space available for on street parking by providing a visible on-street enforcement presence and carrying out enforcement against contraventions as and when they occur

Orderly management of off-street parking spaces within the Council surface and Multi-storey car parks in accordance with the Off Street Parking Places Orders.

Technology systems are in place to assist the management of enforcement and permit processing and improve the customer experience

The contract will be for a period of five (5) years with the option to extend the contract for a further five (5) years, at the sole discretion of Sutton Council.

Please note that this is not a tender notice and at this stage the tender documents are not available. This notice is a pipeline notice published under section 93 of the Procurement Act 2023 with the intention of advising interested suppliers of a future procurement

Total value (estimated)

- £20,000,000 excluding VAT

- £24,000,000 including VAT

Contract dates (estimated)

- 1 October 2026 to 30 September 2031

- Possible extension to 30 September 2036

- 10 years

Main category

Services

CPV classifications

- 60000000 - Transport services (excl. Waste transport)

- 63712400 - Parking services

Contract locations

- UKI63 - Merton, Kingston upon Thames and Sutton

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

15 August 2025

Procedure

Procedure type

Open procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

London Borough of Sutton

- Public Procurement Organisation Number: PJMC-1445-VCVG

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

United Kingdom

Email: commercial.procurement@sutton.gov.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government