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Contract

Contract for a Digital Site File Application

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-026323

Procurement identifier (OCID): ocds-h6vhtk-0408fd

Published 19 August 2024, 2:38pm

Section I: Contracting authority

I.1) Name and addresses

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Freeman Hospital, Freeman Road, High Heaton

Newcastle-upon-Tyne

NE7 7DN

Contact

Ewan Bond

Email

ewan.bond@nhs.net

Telephone

+44 1912137983

Country

United Kingdom

Region code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.newcastle-hospitals.nhs.uk>

Buyer's address

<https://www.newcastle-hospitals.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for a Digital Site File Application

II.1.2) Main CPV code

- 48311000 - Document management software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Clinical Research Directorate of the Newcastle upon Tyne NHS Foundation Trust currently maintains a large number of paper site files relating to study governance. Each site file contains documents such as study protocols, ethics regulatory approvals, delegation logs, training logs, consent forms and email correspondence. Each study will have between three and ten large lever arch site files and there are currently 1,400 studies in progress.

The Trust is to implement a fully electronic site file for each new study going forward and brings with it numerous benefits.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £581,770

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

The Clinical Research Directorate of the Newcastle upon Tyne NHS Foundation Trust currently maintains a large number of paper site files relating to study governance. Each site file contains documents such as study protocols, ethics regulatory approvals, delegation logs, training logs, consent forms and email correspondence. Each study will have between three and ten large lever arch site files and there are currently 1,400 studies in progress.

The Trust is to implement a fully electronic site file for each new study going forward and brings with it numerous benefits.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further 5 x 12 month extension

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029693](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Florence Healthcare

600 Peachtree St NE Suite 920, Atlanta, GA

Atlanta

30308

Telephone

+00 9954049041915

Country

United States

NUTS code

- US - United States

Internet address

<https://florencehc.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £581,770

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

Country

United Kingdom

Internet address

<https://www.newcastle-hospitals.nhs.uk>

VI.4.2) Body responsible for mediation procedures

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Freeman Hospital, Freeman Road, High Heaton

Newcastle-upon-Tyne

NE7 7DN

Country

United Kingdom

Internet address

<https://www.newcastle-hospitals.nhs.uk>