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Tender

Making Informed Choices - Provision of Information, Advice, Advocacy and Support

London Borough of Sutton

F02: Contract notice

Notice identifier: 2021/S 000-026321

Procurement identifier (OCID): ocids-h6vhtk-02ee3e

Published 20 October 2021, 9:07pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Sutton

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

Contact

Ms Sharon King-Holmes

Email

sharon.king-holmes@sutton.gov.uk

Telephone

+44 2087705316

Country

United Kingdom

NUTS code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.sutton.gov.uk/>

Buyer's address

<http://www.sutton.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.londontenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.londontenders.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Making Informed Choices - Provision of Information, Advice, Advocacy and Support

Reference number

DN543809

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Sutton intends to commission a Provider(s) to be a Key Strategic Partner. This Partner would be responsible for working with the Council to embed the Making Informed Choices Approach, which would include providing the universal and specialist information, advice, advocacy and support services.

The award criterion is stated in the Tender documents

II.1.5) Estimated total value

Value excluding VAT: £9,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The London Borough of Sutton (Sutton Council) is seeking to procure a Provider(s) to be a Key Strategic Partner to work with the Council to embed the Making Informed Choices Approach and for the delivery of universal and specialist information, advice, advocacy and support services.

The Service Provider(s) would also work with the Council to:

Improve our digital information and advice offer;

Review the pathways in relation to Health and Wellbeing Choices, Care Choices and Finance and Welfare Choices (to ensure that there are integrated customer journeys for each of the key cohorts);

Review the Key Cohorts annually to identify whether there are new or emerging needs that this service will need to meet.

The Council is seeking to procure a 7 (seven) year contract made up of an initial 5 (five) years and an optional extension period of 2 (two) years. The total contract value for the 7 (seven) year contract is £9m. However, bidders are advised that the current, guaranteed annual funding for this contract stands at £1.15m/year.

Please note that the procurement documents include a clause to modify the contract under regulation 72(a) of the Public Contract Regulations (PCR) 2015. For instance, the Council intends to work in partnership with the Sutton Clinical Commissioning Groups (SCCG) to commission relevant services through this contract, providing all relevant PCR obligations are satisfied. The scope and nature of further possible modifications and the conditions under which they may be used are set out in the tender documents.

The full detailed service specification, terms & conditions and other important tender documentation can be accessed via the London Tenders Portal

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £9,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

94

This contract is subject to renewal

Yes

Description of renewals

Initial contract term of 5 (five) years with an optional 2 (two) year extension period.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

15 December 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Court of Justice, The Strand

London

WC1A 2LL

Country

United Kingdom