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Planning

PRJ1320 South East London 111 Integrated Urgent Care Service

NHS South East London Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-026307

Procurement identifier (OCID): ocids-h6vhtk-03fa63

Published 6 September 2023, 11:27am

Section I: Contracting authority

I.1) Name and addresses

NHS South East London Integrated Care Board

Southwark Council 160 Tooley Street

London

SE1 2QH

Contact

Kieran James Paterson

Email

kieran.james-paterson@nhs.net

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<https://www.selondonics.org/icb>

Buyer's address

<https://www.selondonics.org/icb>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRJ1320 South East London 111 Integrated Urgent Care Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The South East London Integrated Care Board (SEL ICB) has started the discovery phase of designing a new 111 model of care for our residents. Our current 111 Integrated Urgent Care (111 IUC) service contract is due to expire in March of 2026. Given the drastic changes during and after the Covid-19 pandemic to 111 services, SEL ICB is working to develop a new model that takes into account the other key transformational deliverables across our sector, including the:

- Fuller Stocktake Report,
 - Delivery Plan for Recovering Access to Primary Care,
 - Delivery Plan for Recovering Urgent and Emergency Care Services,
 - Enhanced Access to General Practice, and
- NHS Long Term Plan

We are reaching out to 111 IUC providers to better understand your views of 111 in general; and to also understand what directly impacts your organisation's decision to bid for potential new services.

This survey is anonymous. We are looking for candidate responses to support us in transforming 111 for the future and appreciate your time in completing the survey:

<https://letstalkhealthandcareselondon.org/embeds/projects/27033/survey-tools/27979>

Please feel free to also forward this survey to other people in your organisation who might be interested in providing information.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

London

II.2.4) Description of the procurement

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II.2.14) Additional information

This is an early Market Engagement opportunity for the named future procurement, not an 'Expression of Interest' Stage.

II.3) Estimated date of publication of contract notice

1 April 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes