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Tender

Provision of an Audio Guide System for HMS Victory

NMRN Operations

F02: Contract notice

Notice identifier: 2023/S 000-026253

Procurement identifier (OCID): ocds-h6vhtk-03fa3c

Published 5 September 2023, 4:58pm

Section I: Contracting authority

I.1) Name and addresses

NMRN Operations

HM Naval Base (PP66)

Portsmouth

PO1 3NH

Email

tenders@nmrn.org.uk

Telephone

+44 2392891370

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.nmrn.org.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA32850

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Notice/bbf2b0b5-d15d-4459-8451-7999f37142ef>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nmrn.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an Audio Guide System for HMS Victory

II.1.2) Main CPV code

- 92521000 - Museum services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Museum of the Royal Navy cares for HMS Victory, based in a dry dock within the Portsmouth Historic Dockyard. In 2016 HMS Victory underwent a full reinterpretation project to improve the experience for our 300,000 visitors who board the ship each year. Part of this project saw the introduction of the ship's first audio guide system telling the story of the Battle of Trafalgar, from preparation in Portsmouth, the battle itself and the events after Admiral Nelson's death. As well as documenting her service post-Trafalgar into the 20th century as the ship is still a commissioned ship of the Royal Navy and flagship of the First Sea Lord.

Emphasis is placed on the design suiting the unusual ship environment, in particular on health and safety. The systems needed to prevent undue operational distraction when moving through the ships.

The existing systems are based on infrared beacons stationed throughout the ship (42 on HMS Victory). As visitors' transit between decks they hear the stories unfold, with freedom to pick and choose the level of detail and number of beacons they wish to hear. Small and lightweight, hung around the neck with a lanyard, the devices could be used either via the speaker or with headsets plugged into the devices. They are charged within their docks and handed out / given back in the visitor's tent on the port side of HMS Victory.

The NMRN would like to commission a contract for the rental of a new audio guide system for HMS Victory. The contract will include the installation and ongoing maintenance of a new audio guide system for a period of three years with an option of rolling one-year extensions.

Tender documentation can be found here;

<https://www.contractsfinder.service.gov.uk/Notice/bbf2b0b5-d15d-4459-8451-7999f37142ef>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 92521000 - Museum services

II.2.3) Place of performance

NUTS codes

- UKJ31 - Portsmouth

Main site or place of performance

NMRN Portsmouth

II.2.4) Description of the procurement

Open Procedure

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

10 October 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=230226.

(MT Ref:230226)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>