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Tender

## **Provision of an Audio Guide System for HMS Victory**

NMRN Operations

F02: Contract notice

Notice identifier: 2023/S 000-026253

Procurement identifier (OCID): ocds-h6vhtk-03fa3c

Published 5 September 2023, 4:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NMRN Operations

HM Naval Base (PP66)

Portsmouth

PO1 3NH

#### **Email**

[tenders@nmrn.org.uk](mailto:tenders@nmrn.org.uk)

#### **Telephone**

+44 2392891370

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nmrn.org.uk](http://www.nmrn.org.uk)

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA32850](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA32850)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Notice/bbf2b0b5-d15d-4459-8451-7999f37142ef>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nmrn.org.uk](http://www.nmrn.org.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of an Audio Guide System for HMS Victory

**II.1.2) Main CPV code**

- 92521000 - Museum services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The National Museum of the Royal Navy cares for HMS Victory, based in a dry dock within the Portsmouth Historic Dockyard. In 2016 HMS Victory underwent a full reinterpretation project to improve the experience for our 300,000 visitors who board the ship each year. Part of this project saw the introduction of the ship's first audio guide system telling the story of the Battle of Trafalgar, from preparation in Portsmouth, the battle itself and the events after Admiral Nelson's death. As well as documenting her service post-Trafalgar into the 20th century as the ship is still a commissioned ship of the Royal Navy and flagship of the First Sea Lord.

Emphasis is placed on the design suiting the unusual ship environment, in particular on health and safety. The systems needed to prevent undue operational distraction when moving through the ships.

The existing systems are based on infrared beacons stationed throughout the ship (42 on HMS Victory). As visitors' transit between decks they hear the stories unfold, with freedom to pick and choose the level of detail and number of beacons they wish to hear. Small and lightweight, hung around the neck with a lanyard, the devices could be used either via the speaker or with headsets plugged into the devices. They are charged within their docks and handed out / given back in the visitor's tent on the port side of HMS Victory.

The NMRN would like to commission a contract for the rental of a new audio guide system for HMS Victory. The contract will include the installation and ongoing maintenance of a new audio guide system for a period of three years with an option of rolling one-year extensions.

Tender documentation can be found here;

<https://www.contractsfinder.service.gov.uk/Notice/bbf2b0b5-d15d-4459-8451-7999f37142ef>

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 92521000 - Museum services

### **II.2.3) Place of performance**

NUTS codes

- UKJ31 - Portsmouth

Main site or place of performance

NMRN Portsmouth

### **II.2.4) Description of the procurement**

Open Procedure

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

10 October 2023

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=230226](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=230226).

(MT Ref:230226)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>