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Tender

Sensory Services

Liverpool City Council

F02: Contract notice

Notice identifier: 2023/S 000-026219

Procurement identifier (OCID): ocds-h6vhtk-03fa28

Published 5 September 2023, 2:54pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Ms Karishma Sheikh

Email

Karishma.sheikh@liverpool.gov.uk

Telephone

+44 1513512181

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sensory Services

Reference number

DN686071

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Sensory Services has been broken down into 2 Lots:

Lot 1 - The Vision Loss Holistic Service provides support and advice to adults who experience sight loss in Liverpool. Visual Rehabilitation is provided to adults who are registered as Severely Sight Impaired or Sight Impaired, or will be eligible to be so in the future. Visual Rehabilitation provides equipment, support and advice to support adults living with sight loss. The service specialises in three main areas; Mobility, Communication and Independent Living Skills.

Lot 2 - The service will undertake holistic assessments of needs with individuals who experience hearing loss, the assessment and provision of equipment, provision of advice and guidance as well as the delivery of low-level support. This contract will require the Provider to work with the vision impairment service provider, in order to develop services further. This includes an agreed process to follow in supporting people who are Deaf-Blind.

II.1.5) Estimated total value

Value excluding VAT: £3,910,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Vision Loss Holistic Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

The Vision Loss Holistic Service provides support and advice to adults who experience sight loss in Liverpool. This includes the provision of Visual Rehabilitation. Visual Rehabilitation is provided to adults who are registered as Severely Sight Impaired or Sight Impaired or will be eligible to be so in the future.

Visual Rehabilitation provides equipment, support and advice to support adults living with sight loss. The service specialises in three main areas; Mobility, Communication and Independent Living Skills. Visual Rehabilitation is usually provided in a person's home, with some support offered at Bradbury Fields' Centre.

The Vision Loss Holistic Service provides an Eye Clinic Liaison Officer (ECLO) in both Royal Liverpool University Hospital and Aintree University Hospital.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 January 2024

This contract is subject to renewal

Yes

Description of renewals

3 year initial contract, with extensions of another 1 year, then another 1 year – maximum 5 years (3+1+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Hearing Loss Holistic Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

The service will undertake holistic assessments of needs with individuals who experience hearing loss, the assessment and provision of equipment, provision of advice and guidance as well as the delivery of low-level support.

This contract will require the Provider to work with the vision impairment service provider, in order to develop services further. This includes an agreed process to follow in supporting people who are Deaf-Blind.

This specification will detail that there will be one provider contracted to provide a holistic service, which will incorporate all aspects of service delivery.

Any long-term personal care needs identified should be referred onto the Commissioning Authority's routine referral process.

The Service shall specifically exclude;

- a. Provision of Residential Care
- b. Provision of Nursing Care Services
- c. Provision of Personal Care
- d. Provision of Meals
- e. Provision of Transport

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Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 October 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

3 October 2023

Local time

1:05pm

Place

Electronically

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Liverpool City Council

Liverpool

Country

United Kingdom