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Tender

## **Sensory Services**

Liverpool City Council

F02: Contract notice

Notice identifier: 2023/S 000-026219

Procurement identifier (OCID): ocds-h6vhtk-03fa28

Published 5 September 2023, 2:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

#### **Contact**

Ms Karishma Sheikh

#### **Email**

[Karishma.sheikh@liverpool.gov.uk](mailto:Karishma.sheikh@liverpool.gov.uk)

#### **Telephone**

+44 1513512181

#### **Country**

United Kingdom

**Region code**

UKD72 - Liverpool

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Sensory Services

Reference number

DN686071

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Sensory Services has been broken down into 2 Lots:

Lot 1 - The Vision Loss Holistic Service provides support and advice to adults who experience sight loss in Liverpool. Visual Rehabilitation is provided to adults who are registered as Severely Sight Impaired or Sight Impaired, or will be eligible to be so in the future. Visual Rehabilitation provides equipment, support and advice to support adults living with sight loss. The service specialises in three main areas; Mobility, Communication and Independent Living Skills.

Lot 2 - The service will undertake holistic assessments of needs with individuals who experience hearing loss, the assessment and provision of equipment, provision of advice and guidance as well as the delivery of low-level support. This contract will require the Provider to work with the vision impairment service provider, in order to develop services further. This includes an agreed process to follow in supporting people who are Deaf-Blind.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,910,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Vision Loss Holistic Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

### **II.2.4) Description of the procurement**

The Vision Loss Holistic Service provides support and advice to adults who experience sight loss in Liverpool. This includes the provision of Visual Rehabilitation. Visual Rehabilitation is provided to adults who are registered as Severely Sight Impaired or Sight Impaired or will be eligible to be so in the future.

Visual Rehabilitation provides equipment, support and advice to support adults living with sight loss. The service specialises in three main areas; Mobility, Communication and Independent Living Skills. Visual Rehabilitation is usually provided in a person's home, with some support offered at Bradbury Fields' Centre.

The Vision Loss Holistic Service provides an Eye Clinic Liaison Officer (ECLO) in both Royal Liverpool University Hospital and Aintree University Hospital.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 January 2024

This contract is subject to renewal

Yes

Description of renewals

3 year initial contract, with extensions of another 1 year, then another 1 year – maximum 5 years (3+1+1)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Hearing Loss Holistic Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

#### **II.2.4) Description of the procurement**

The service will undertake holistic assessments of needs with individuals who experience hearing loss, the assessment and provision of equipment, provision of advice and guidance as well as the delivery of low-level support.

This contract will require the Provider to work with the vision impairment service provider, in order to develop services further. This includes an agreed process to follow in supporting people who are Deaf-Blind.

This specification will detail that there will be one provider contracted to provide a holistic service, which will incorporate all aspects of service delivery.

Any long-term personal care needs identified should be referred onto the Commissioning Authority's routine referral process.

The Service shall specifically exclude;

- a. Provision of Residential Care
- b. Provision of Nursing Care Services
- c. Provision of Personal Care
- d. Provision of Meals
- e. Provision of Transport

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

#### **IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 October 2023

Local time

1:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

3 October 2023

Local time

1:05pm

Place

Electronically

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool City Council

Liverpool

Country

United Kingdom