

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026201-2025>

Pipeline

Retail Ticketing Solution

Transport for Wales Rail Limited (Utility Buyer)

Transport for Wales

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026201

Procurement identifier (OCID): ocids-h6vhtk-05221d ([view related notices](#))

Published 23 May 2025, 12:26pm

Scope

Reference

TFW0858.00

Description

Supply of onboard, ticket office and back office rail ticketing solution.

Total value (estimated)

- £7,000,000 excluding VAT
- £8,400,000 including VAT

Contract dates (estimated)

- 1 June 2026 to 1 June 2032
- 6 years, 1 day

Main category

Services

CPV classifications

- 34980000 - Transport tickets
- 30144200 - Ticket-issuing machines
- 50316000 - Maintenance and repair of ticket-issuing machinery
- 50317000 - Maintenance and repair of ticket-validation machinery

Contract locations

- UKL - Wales

Submission

Publication date of tender notice (estimated)

1 September 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authorities

Transport for Wales Rail Limited (Utility Buyer)

- Companies House: 12619906

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

United Kingdom

Email: supplychain@tfw.wales

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Transport for Wales

- Companies House: 09476013

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

United Kingdom

Email: supplychain@tfw.wales

Website: <https://tfw.wales/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Contact organisation

Contact [Transport for Wales Rail Limited \(Utility Buyer\)](#) for any enquiries.