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Contract

Learning & Development Managed Service Provider

Highways England

F03: Contract award notice

Notice identifier: 2021/S 000-026194

Procurement identifier (OCID): ocds-h6vhtk-02edbf

Published 19 October 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Highways England

The Cube, 199 Wharfside Street

Birmingham

B1 1RN

Email

lauren.hopkins@highwaysengland.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://highwaysengland.co.uk/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Learning & Development Managed Service Provider

II.1.2) Main CPV code

- 80500000 - Training services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of a Learning & Development Managed Service, throughout England.

Highways England is seeking to establish an agreement for the provision of managed training services.

The successful managed service provider/s will be responsible for the sourcing, administration and management of a variety of customer training requirements.

The key aim of the agreement will be to promote efficiencies and consistency.

Highways England requires a Managed Service Provider to deliver Learning & Development (L&D) training and development across:

- leadership and management training and programmes,

- a common, centralised curriculum offer across the company, providing a range of products/services,
- general business, administrative, behavioural and professional training and formal qualifications, across all business functions,
- professions/functions/specialisms including but not limited to project management, commercial skills, financial management, digital skills,
- specialist training and qualifications, related to the infrastructure sector
- operational training, inclusive of traffic officer training and sector specific health and safety training
- The Roads Academy (an industry leadership academy)
- learning and development consultancy services,
- executive coaching,

The service will also provide services which may include, administration, scheduling, bookings, venues, evaluation, management information reporting and analysis, sourcing and procurement, supply chain management and invoicing of services purchased.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £20,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 75121000 - Administrative educational services
- 79420000 - Management-related services
- 79998000 - Coaching services
- 80000000 - Education and training services
- 80330000 - Safety education services

- 80420000 - E-learning services
- 80430000 - Adult-education services at university level
- 80510000 - Specialist training services
- 80520000 - Training facilities
- 80530000 - Vocational training services
- 80531000 - Industrial and technical training services
- 80532000 - Management training services
- 80540000 - Environmental training services
- 80550000 - Safety training services
- 80560000 - Health and first-aid training services
- 80570000 - Personal development training services
- 92312212 - Services related to the preparation of training manuals

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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Highways England requires a managed service provider to deliver Learning and Development (L&D) training and development across:

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- executive coaching.

The service will also provide services which may include, administration, scheduling, bookings, venues, evaluation, management information reporting and analysis, sourcing and procurement, supply chain management and invoicing of services purchased.

II.2.5) Award criteria

Quality criterion - Name: Quality - 12 questions on the MSP role / Weighting: 35

Quality criterion - Name: Quality - 10 questions on sample task orders / Weighting: 35

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 179-433279](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 September 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KPMG LLP

15 Canada Square

London

E14 5GL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC301540

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

See details at VI.4.3

See details at VI.4.3

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

National Highways will incorporate a minimum 10 calendar day standstill period at the point information on award of the contract is communicated to candidates. Appeals must be lodged in accordance with the Public Contracts Regulations (SI 2015 No. 102) as amended.