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Contract

## **Learning & Development Managed Service Provider**

Highways England

F03: Contract award notice

Notice identifier: 2021/S 000-026194

Procurement identifier (OCID): ocds-h6vhtk-02edbf

Published 19 October 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Highways England

The Cube, 199 Wharfside Street

Birmingham

B1 1RN

#### **Email**

[lauren.hopkins@highwaysengland.co.uk](mailto:lauren.hopkins@highwaysengland.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://highwaysengland.co.uk/>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Learning & Development Managed Service Provider

#### II.1.2) Main CPV code

- 80500000 - Training services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The provision of a Learning & Development Managed Service, throughout England.

Highways England is seeking to establish an agreement for the provision of managed training services.

The successful managed service provider/s will be responsible for the sourcing, administration and management of a variety of customer training requirements.

The key aim of the agreement will be to promote efficiencies and consistency.

Highways England requires a Managed Service Provider to deliver Learning & Development (L&D) training and development across:

- leadership and management training and programmes,
- a common, centralised curriculum offer across the company, providing a range of products/services,
- general business, administrative, behavioural and professional training and formal qualifications, across all business functions,
- professions/functions/specialisms including but not limited to project management, commercial skills, financial management, digital skills,
- specialist training and qualifications, related to the infrastructure sector

- operational training, inclusive of traffic officer training and sector specific health and safety training
- The Roads Academy (an industry leadership academy)
- learning and development consultancy services,
- executive coaching,

The service will also provide services which may include, administration, scheduling, bookings, venues, evaluation, management information reporting and analysis, sourcing and procurement, supply chain management and invoicing of services purchased.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £20,000,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75121000 - Administrative educational services
- 79420000 - Management-related services
- 79998000 - Coaching services
- 80000000 - Education and training services
- 80330000 - Safety education services
- 80420000 - E-learning services
- 80430000 - Adult-education services at university level
- 80510000 - Specialist training services
- 80520000 - Training facilities

- 80530000 - Vocational training services
- 80531000 - Industrial and technical training services
- 80532000 - Management training services
- 80540000 - Environmental training services
- 80550000 - Safety training services
- 80560000 - Health and first-aid training services
- 80570000 - Personal development training services
- 92312212 - Services related to the preparation of training manuals

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Highways England is seeking to establish an agreement for the provision of managed training services.

The successful managed service provider/s will be responsible for the sourcing, administration and management of a variety of customer training requirements.

The key aim of the agreement will be to promote efficiencies and consistency.

Highways England requires a managed service provider to deliver Learning and Development (L&D) training and development across:

- leadership and management training and programmes,
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- professions/functions/specialisms including but not limited to project management,

commercial skills, financial management, digital skills,

— specialist training and qualifications, related to the infrastructure sector,

— operational training, inclusive of traffic officer training and sector specific health and safety training,

— the Roads Academy (an industry leadership academy),

— learning and development consultancy services,

— executive coaching.

The service will also provide services which may include, administration, scheduling, bookings, venues, evaluation, management information reporting and analysis, sourcing and procurement, supply chain management and invoicing of services purchased.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality - 12 questions on the MSP role / Weighting: 35

Quality criterion - Name: Quality - 10 questions on sample task orders / Weighting: 35

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 179-433279](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 September 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

KPMG LLP

15 Canada Square

London

E14 5GL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC301540

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £20,000,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

See details at VI.4.3

See details at VI.4.3

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

National Highways will incorporate a minimum 10 calendar day standstill period at the point information on award of the contract is communicated to candidates. Appeals must be lodged in accordance with the Public Contracts Regulations (SI 2015 No. 102) as amended.