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Tender

## **2122-0065 Healthwatch Islington**

Islington

F02: Contract notice

Notice identifier: 2021/S 000-026183

Procurement identifier (OCID): ocds-h6vhtk-02edb4

Published 19 October 2021, 6:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Islington

7 Newington Barrow Way

London

N7 7EP

#### **Contact**

Strategic Procurement Team

#### **Email**

[procurement@islington.gov.uk](mailto:procurement@islington.gov.uk)

#### **Telephone**

+44 2075278118

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=6467e876-2429-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=6467e876-2429-ec11-810e-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2122-0065 Healthwatch Islington

Reference number

DN575071

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Islington Council invites suitable expressions of interest from suppliers for delivery of a local Islington Healthwatch service.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,404,900

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The Health and Social Care Act 2012 established Healthwatch as a new consumer champion for users of health and social care services. National guidance specifies the key functions that Healthwatch must deliver. Healthwatch acts as a consumer champion for

users of health and social care services, for both children and adults. It makes sure that: people know where to go to obtain information about health and social care services and raise concerns; people's views and experiences are heard and acted upon, improving scrutiny of health and social care services; and enables local people to influence commissioning decisions and service design, delivery and improvements.

Local Healthwatch ensure that local health and social care services reflect the needs and views of local people:

- It must engage with local people and provide them with a platform for influencing the design and delivery of local services.
- It must also provide information about health and social care services in the borough, to help people to make informed choices.
- It must engage with all sections of the community, and cover both children's and adult's services.
- It must be a body corporate which is a social enterprise, in accordance with the Health and Social Care Act 2012.

### **II.2.5) Award criteria**

Quality criterion - Name: Proposed approach to Delivery of high quality service / Weighting: 30%

Quality criterion - Name: Proposed approach to Equalities / Weighting: 20%

Quality criterion - Name: Proposed approach to Partnership Working / Weighting: 20%

Quality criterion - Name: Proposed approach to Social Value / Weighting: 20%

Cost criterion - Name: Cost / Weighting: 10%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

108

This contract is subject to renewal

Yes

Description of renewals

The contract period will be for 36 months from an estimated start date 1 April 2022 with an option to extend for two (2) periods of up to thirty six months (36) each (total of months 108 months).

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 November 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 November 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Islington Council

London

Country

United Kingdom