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Contract

## High Intensity Use

NHS England

F03: Contract award notice

Notice identifier: 2022/S 000-026149

Procurement identifier (OCID): ocds-h6vhtk-03417e

Published 20 September 2022, 8:56am

## Section I: Contracting authority

### I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

#### Contact

Russell Greenwood

#### Email

[russell.greenwood@nhs.net](mailto:russell.greenwood@nhs.net)

#### Country

United Kingdom

#### Region code

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

High Intensity Use

**II.1.2) Main CPV code**

- 79410000 - Business and management consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

High Intensity Use (HIU) provides national support to health systems. Currently established in approximately 70% of health systems and with internal and external evaluation showing very positive results both financially and in terms of patient care.

We require external expertise and resources to ensure we can continue to deliver, maintain and grow. The programme and service has spread across a number of CCGs

(now moving to ICS footprint) with local health systems indicating implementation and further systems in development or discussion to progress this intervention.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £197,200

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

High Intensity Use (HIU) provides national support to health systems. Currently established in approximately 70% of health systems and with internal and external evaluation showing very positive results both financially and in terms of patient care. 100% coverage of this programme will support several of NHS England's objectives such as:

- Transform and build community services' capacity to deliver more care at home and improve hospital discharge.
- Improve the responsiveness of urgent and emergency care and community care – keeping patients safe and offering the right care, at the right time, in the right setting. This needs to be supported by creating the equivalent of 5,000 additional beds, through expansion of virtual ward models, and includes eliminating 12-hour waits in emergency departments and minimising ambulance handover delays.

100% coverage will help to reduce health inequalities (recent Red Cross research shows a strong correlation between HIU and the most deprived populations) and support the recovery of services through freeing up capacity at A&E and managing flow in other settings.

This model supports all 42 Integrated Care Services (ICSs) in delivering their four core

purposes of improving outcomes in population health and healthcare; Tackling inequalities in outcomes, experience and access; Enhancing productivity and value for money; and helping the NHS to support broader social and economic development. This improvement in patient care will support the most vulnerable in society.

We require external expertise and resources to ensure we can continue to deliver, maintain and grow. The programme and service has spread across a number of CCGs (now moving to ICS footprint) with local health systems indicating implementation and further systems in development or discussion to progress this intervention.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Price / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-015064](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Rhian Monteith Ltd

302b Liverpool Road, Southport, Sefton

Southport

PR8 4PW

Telephone

+44 7487703616

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10240238

Internet address

[www.thinkouts.com](http://www.thinkouts.com)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £197,200

Total value of the contract/lot: £197,200

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>