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Contract

Additional Adults Care at Home & Community-based Rehabilitation Tender

London Borough of Southwark

F03: Contract award notice

Notice identifier: 2023/S 000-026147

Procurement identifier (OCID): ocds-h6vhtk-03f9fa

Published 5 September 2023, 9:24am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Southwark

Southwark Council, 160 Tooley Street

London

SE1 2QH

Contact

Mr Sohail Aboobakar

Email

Sohail.Aboobakar@southwark.gov.uk

Telephone

+44 2075251102

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<http://www.southwark.gov.uk>

Buyer's address

<http://www.southwark.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Additional Adults Care at Home & Community-based Re-ablement Tender

Reference number

DN500520

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of care at home and in the community for adults

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,000,000

II.2) Description

II.2.1) Title

Care at home and in the community (North)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the northern geographical area of the London Borough of Southwark

II.2.4) Description of the procurement

The overall objectives of the service are as follows:

- To enable service users to live as independently as possible for as long as possible in their own homes.
- To ensure that service users have regular carers who work with them on a long-term basis, with less frequent change.
- To enable service users to achieve their own agreed outcomes to support living independently.
- To enable service users to maintain their own networks of support within the community and support the service users' personal care network.
- To provide a kind and caring approach to the support of service users, backed by good evidence.
- To contribute to making sure that the most effective use is made of assistive technology.
- To ensure that other reasonable outcomes for the service user, as identified in their support plan, are compliant with terms of the Care At Home contract and the Council's duties under the Care Act 2014.
- When the responsibility of care passes from the Local Authority to the NHS (for example when a service user is at the end of their life) there is an even stronger need for care to be coordinated and for the service user to be supported in a timely and appropriate manner to die in the place of their choice.
- To ensure that in delivering care the social, cultural and religious needs of service users are properly taken into account.
- To work effectively in a vital day-to-day role alongside other health and social care agencies within the context of an individual's overall care and health.
- As part of their daily work to promote and maintain the health and well being of the local population.
- To ensure that the investment made positively adds social value to the local population in Southwark.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Price - Weighting: 70

II.2.11) Information about options

Options: Yes

Description of options

The contract may be extended a period or periods of up to two years at the contracting authority's discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Care at home and in the community (South)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the southern geographical area of the London Borough of Southwark

II.2.4) Description of the procurement

The overall objectives of the service are as follows:

- To enable service users to live as independently as possible for as long as possible in their

own homes.

- To ensure that service users have regular carers who work with them on a long-term basis, with less frequent change.
- To enable service users to achieve their own agreed outcomes to support living independently.
- To enable service users to maintain their own networks of support within the community and support the service users' personal care network.
- To provide a kind and caring approach to the support of service users, backed by good evidence.
- To contribute to making sure that the most effective use is made of assistive technology.
- To ensure that other reasonable outcomes for the service user, as identified in their support plan, are compliant with terms of the Care At Home contract and the Council's duties under the Care Act 2014.
- When the responsibility of care passes from the Local Authority to the NHS (for example when a service user is at the end of their life) there is an even stronger need for care to be coordinated and for the service user to be supported in a timely and appropriate manner to die in the place of their choice.
- To ensure that in delivering care the social, cultural and religious needs of service users are properly taken into account.
- To work effectively in a vital day-to-day role alongside other health and social care agencies within the context of an individual's overall care and health.
- As part of their daily work to promote and maintain the health and well being of the local population.
- To ensure that the investment made positively adds social value to the local population in Southwark.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Price - Weighting: 70

II.2.11) Information about options

Options: Yes

Description of options

The contract may be extended a period or periods of up to two years at the contracting authority's discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community based reablement provision

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

II.2.4) Description of the procurement

The objectives of the service are:

- Enabling service users to live as independently as possible for as long as possible in their

own homes.

- Supporting service users to achieve individual outcomes established at the point of assessment and developed through the care and support planning process.
- Enabling service users to maintain their own networks of support within the community and support service users' personal care networks.
- Contributing to making sure that the most effective use is made of assistive technology and other innovative support solutions, including those that may be 'universal' or community-based services that maximise independence and wellbeing. Opportunities can be considered at any point in an individual service user's pathway.
- To ensure that other reasonable outcomes for the service user, as identified in their support plan, are compliant with terms of the community based reablement contract and the contracting authority's duties under the Care Act 2014.
- To work effectively with multi-disciplinary staff including those from the contracting authority's OTA/therapy-led team and from within the GSTT reablement and rehabilitation service in agreeing the interventions required and the resources necessary to achieve the outcomes set.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The contract may be extended a period or periods of up to two years at the contracting authority's discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 197-478611](#)

Section V. Award of contract

Lot No

1

Title

Care at home and in the community (North)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2022

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Carepoint Services Ltd

The White House, 6 Laud St

Croydon

CR0 1ST

Country

United Kingdom

NUTS code

- UKI62 - Croydon

The contractor is an SME

No

V.2.3) Name and address of the contractor

Unique Personnel (UK) Ltd

256 Brixton Hill

London

SW2 1HF

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Lot No

2

Title

Care at home and in the community (South)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2022

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

MiHomecare Ltd - Southwark

27 St Olavs Court, City Business Centre, Lower Road

London

SE16 2XB

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Lot No

3

Title

Community based reablement provision

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MiHomecare Ltd - Southwark

27 St Olavs Court, City Business Centre, Lower Road

London

SE16 2XB

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice (High Court)

Strand

London

WC2A 2LL

Country

United Kingdom