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Contract

## **Additional Adults Care at Home & Community-based Re-ablement Tender**

London Borough of Southwark

F03: Contract award notice

Notice identifier: 2023/S 000-026147

Procurement identifier (OCID): ocids-h6vhtk-03f9fa

Published 5 September 2023, 9:24am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Southwark

Southwark Council, 160 Tooley Street

London

SE1 2QH

#### **Contact**

Mr Sohail Aboobakar

#### **Email**

[Sohail.Aboobakar@southwark.gov.uk](mailto:Sohail.Aboobakar@southwark.gov.uk)

#### **Telephone**

+44 2075251102

#### **Country**

United Kingdom

**Region code**

UKI44 - Lewisham and Southwark

**Internet address(es)**

Main address

<http://www.southwark.gov.uk>

Buyer's address

<http://www.southwark.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Additional Adults Care at Home & Community-based Re-ablement Tender

Reference number

DN500520

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of care at home and in the community for adults

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £16,000,000

### **II.2) Description**

#### **II.2.1) Title**

Care at home and in the community (North)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the northern geographical area of the London Borough of Southwark

#### **II.2.4) Description of the procurement**

The overall objectives of the service are as follows:

- To enable service users to live as independently as possible for as long as possible in their own homes.
- To ensure that service users have regular carers who work with them on a long-term basis, with less frequent change.

- To enable service users to achieve their own agreed outcomes to support living independently.
- To enable service users to maintain their own networks of support within the community and support the service users' personal care network.
- To provide a kind and caring approach to the support of service users, backed by good evidence.
- To contribute to making sure that the most effective use is made of assistive technology.
- To ensure that other reasonable outcomes for the service user, as identified in their support plan, are compliant with terms of the Care At Home contract and the Council's duties under the Care Act 2014.
- When the responsibility of care passes from the Local Authority to the NHS (for example when a service user is at the end of their life) there is an even stronger need for care to be coordinated and for the service user to be supported in a timely and appropriate manner to die in the place of their choice.
- To ensure that in delivering care the social, cultural and religious needs of service users are properly taken into account.
- To work effectively in a vital day-to-day role alongside other health and social care agencies within the context of an individual's overall care and health.
- As part of their daily work to promote and maintain the health and well being of the local population.
- To ensure that the investment made positively adds social value to the local population in Southwark.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30

Price - Weighting: 70

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract may be extended a period or periods of up to two years at the contracting authority's discretion.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Care at home and in the community (South)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the southern geographical area of the London Borough of Southwark

### **II.2.4) Description of the procurement**

The overall objectives of the service are as follows:

- To enable service users to live as independently as possible for as long as possible in their own homes.
- To ensure that service users have regular carers who work with them on a long-term basis, with less frequent change.
- To enable service users to achieve their own agreed outcomes to support living independently.

- To enable service users to maintain their own networks of support within the community and support the service users' personal care network.
- To provide a kind and caring approach to the support of service users, backed by good evidence.
- To contribute to making sure that the most effective use is made of assistive technology.
- To ensure that other reasonable outcomes for the service user, as identified in their support plan, are compliant with terms of the Care At Home contract and the Council's duties under the Care Act 2014.
- When the responsibility of care passes from the Local Authority to the NHS (for example when a service user is at the end of their life) there is an even stronger need for care to be coordinated and for the service user to be supported in a timely and appropriate manner to die in the place of their choice.
- To ensure that in delivering care the social, cultural and religious needs of service users are properly taken into account.
- To work effectively in a vital day-to-day role alongside other health and social care agencies within the context of an individual's overall care and health.
- As part of their daily work to promote and maintain the health and well being of the local population.
- To ensure that the investment made positively adds social value to the local population in Southwark.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30

Price - Weighting: 70

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract may be extended a period or periods of up to two years at the contracting authority's discretion.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Community based reablement provision

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI44 - Lewisham and Southwark

Main site or place of performance

Within the London Borough of Southwark

### **II.2.4) Description of the procurement**

The objectives of the service are:

- Enabling service users to live as independently as possible for as long as possible in their own homes.
- Supporting service users to achieve individual outcomes established at the point of assessment and developed through the care and support planning process.
- Enabling service users to maintain their own networks of support within the community and support service users' personal care networks.
- Contributing to making sure that the most effective use is made of assistive technology and other innovative support solutions, including those that may be 'universal' or community-based services that maximise independence and wellbeing. Opportunities can be considered at any point in an individual service user's pathway.

- To ensure that other reasonable outcomes for the service user, as identified in their support plan, are compliant with terms of the community based reablement contract and the contracting authority's duties under the Care Act 2014.
- To work effectively with multi-disciplinary staff including those from the contracting authority's OTA/therapy-led team and from within the GSTT reablement and rehabilitation service in agreeing the interventions required and the resources necessary to achieve the outcomes set.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract may be extended a period or periods of up to two years at the contracting authority's discretion.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 197-478611](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Care at home and in the community (North)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Carepoint Services Ltd

The White House, 6 Laud St

Croydon

CR0 1ST

Country

United Kingdom

NUTS code

- UKI62 - Croydon

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Unique Personnel (UK) Ltd

256 Brixton Hill

London

SW2 1HF

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £16,000,000

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Care at home and in the community (South)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

MiHomecare Ltd - Southwark

27 St Olavs Court, City Business Centre, Lower Road

London

SE16 2XB

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £16,000,000

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**Section V. Award of contract**

**Lot No**

3

**Title**

Community based reablement provision

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

14 March 2022

**V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

MiHomecare Ltd - Southwark

27 St Olavs Court, City Business Centre, Lower Road

London

SE16 2XB

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £7,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice (High Court)

Strand

London

WC2A 2LL

Country

United Kingdom