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Tender

Re Procurement of Legal & Democratic Services Case Management System CH212296

London Borough of Ealing

F02: Contract notice

Notice identifier: 2021/S 000-026114

Procurement identifier (OCID): ocds-h6vhtk-02ed6f

Published 19 October 2021, 12:39pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Ealing

Ealing Council, Perceval House, 14/16 Uxbridge Road

Ealing

W5 2HL

Contact

Justin Morley

Email

imorley@ealing.gov.uk

Telephone

+44 2088258000

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

http://www.ealing.gov.uk

Buyer's address

http://www.ealing.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

http://londontenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

http://londontenders.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

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Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Re Procurement of Legal & Democratic Services Case Management System CH212296

Reference number

DN576701

II.1.2) Main CPV code

• 79130000 - Legal documentation and certification services

II.1.3) Type of contract

Services

II.1.4) Short description

Ealing Council ('the Council') is a principal Council and a corporate body

established by the Local Government Act 1972. Legal and Democratic

Services consists of a team of lawyers, support staff and other officers within

the Council responsible for providing a range of internal services including

legal advice and support to the Council with regards to all its functions. Legal

and Democratic services consist of more than 50 but less than 75 staff and

who will be day to day users of the case management system. As a

department within the Council we are bound by the Council policies and

procedures set out in Part G and which the case management system will be

required to meet.

II.1.5) Estimated total value

Value excluding VAT: £355,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKI - London

II.2.4) Description of the procurement

Ealing Council ('the Council') is a principal Council and a corporate body established by the Local Government Act 1972. Legal and Democratic Services consists of a team of lawyers, support staff and other officers within the Council responsible for providing a range of internal services including legal advice and support to the Council with regards to all its functions. Legal and Democratic services consist of more than 50 but less than 75 staff and who will be day to day users of the case management system. As a department within the Council we are bound by the Council policies and procedures set out in Part G and which the case management system will be required to meet. The contract is for the mobilisation and ongoing delivery of a comprehensive

legal and democratic services case management system ('the case management system') inclusive of document bundling capabilities. The case management system is intended to provide an end to end workflow system to enable a LEXCEL accredited legal services to work efficiently in providing legal services to the Council. The case management system will be a tool within

which fee earners are able to time record to support a recharge billing system for the Council. The case management system shall provide a range of reporting tools to facilitate data analysis of service productivity as well as financial information for auditing purposes. The functional and technical specification required is set out in the tender specification contained within the tender pack. Contract Term is for the duration of 5 years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £355,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This tender is via Ealing Councils e-procurement system (ProContract). All of the information and documentation relating to this tender will be stored online in ProContract. All expressions of interest/requests for information/tender submissions are to be made via ProContract. To do this you will need to register at the web address below and then express an interest in this opportunity. https://londontenders.org.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 November 2021

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court; Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom