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Not applicable

Information Technology Service Management (ITSM) Solution

Rotherham Metropolitan Borough Council

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-026085

Procurement identifier (OCID): ocds-h6vhtk-047e3b

Published 16 August 2024, 11:34am

Section I: Contracting authority/entity

I.1) Name and addresses

Rotherham Metropolitan Borough Council

Riverside House, Main Street

Rotherham

S60 1AE

Contact

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Country

United Kingdom

Region code

UKE31 - Barnsley, Doncaster and Rotherham

National registration number

GB173552264

Internet address(es)

Main address

<https://www.rotherham.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104118>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information Technology Service Management (ITSM) Solution

Reference number

23-210

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Rotherham Metropolitan Borough Council (RMBC / the Council) is seeking to undertake a procurement exercise to appoint a supplier for the provision of an Information Technology Service Management (ITSM) and Information Technology Asset Management (ITAM) solution as per the Councils requirements.

The system must be live by 08/06/2025. Implementation and mobilisation of the system must take place between November 2024 and March 2025.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-022129](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Tender Bid Submission date changed to 16/08/2024 at 17:00

