

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026083-2021>

Awarded contract

## **User Research Capability Contract**

Department of Health and Social Care

F20: Modification notice

Notice reference: 2021/S 000-026083

Published: 19 October 2021, 11:32am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

#### **Email**

[procurement.operations@DHSC.gov.uk](mailto:procurement.operations@DHSC.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI32 - Westminster

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

User Research Capability Contract

#### **II.1.2) Main CPV code**

- 72230000 - Custom software development services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

User Research capability to work alongside in-house teams/suppliers.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

8

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2021/S 028-070717](#)

---

## **Section V. Award of contract/concession**

### **Contract No**

C45039

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

30 July 2021

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Nomensa

King William House, 13 Queen Square

Bristol

BS1 4NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04214477

Internet address

[www.nomensa.com](http://www.nomensa.com)

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,250,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

---

## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72230000 - Custom software development services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Additional requirements added to the User Research work through the DCT programme. The uplift will enable additional Service Design.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

15 September 2021

End date

31 March 2022

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,750,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Nomensa

King William House, 13 Queen Square

Bristol

BS1 4NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04214477

Internet address

[www.nomensa.com](http://www.nomensa.com)

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Variation under Regulation 72(1)(b)

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The uplift will enable additional User Research.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,250,000

Total contract value after the modifications

Value excluding VAT: £1,750,000