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Award

## Microsoft Unified Support Service

Anchor Hanover Group

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026080

Procurement identifier (OCID): ocds-h6vhtk-051e62 ([view related notices](#))

Published 23 May 2025, 11:58am

## Scope

## Reference

C6754

## Description

The contract extension is for Microsoft unified Support service which is a heightened level of support for all Microsoft products. Anchor has invested heavily in Microsoft products and this extension of support is necessary as it covers all of Anchor's Azure and O365 products from them.

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## **Contract 1. Microsoft Unified Support Service**

### **Supplier**

- [Microsoft Limited](#)

### **Contract value**

- £188,607 excluding VAT
- £226,328 including VAT

Above the relevant threshold

### **Award decision date**

23 May 2025

### **Standstill period**

- End: 4 June 2025
- 8 working days

### **Earliest date the contract will be signed**

24 June 2025

### **Contract dates (estimated)**

- 25 June 2025 to 24 June 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 72261000 - Software support services

## **Contract locations**

- UK - United Kingdom

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## **Procedure**

### **Procedure type**

Direct award

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## **Supplier**

### **Microsoft Limited**

- Public Procurement Organisation Number: PGYN-4242-JRRY

Microsoft Campus, Thames Valley Park

Reading

RG6 1WG

United Kingdom

Email: [v-midoyc@microsoft.com](mailto:v-midoyc@microsoft.com)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

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Contract 1. Microsoft Unified Support Service

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## **Contracting authority**

### **Anchor Hanover Group**

- Public Procurement Organisation Number: PYBH-1339-MTCJ

2 Godwin Street

Bradford

BD1 2ST

United Kingdom

Email: [allen.norman@anchor.org.uk](mailto:allen.norman@anchor.org.uk)

Website: <https://www.anchor.org.uk/>

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government