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Tender

COV - Deafblindness Communicator Guide Service

Coventry City Council

F02: Contract notice

Notice identifier: 2022/S 000-026051

Procurement identifier (OCID): ocds-h6vhtk-036916

Published 16 September 2022, 1:31pm

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

The Council House, Earl Street

Coventry

Email

procurement.services@coventry.gov.uk

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

www.coventry.gov.uk

Buyer's address

www.csw-jets.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/csw-jets>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/csw-jets>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Deafblindness Communicator Guide Service

Reference number

COV - 13544

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is seeking to Commission a service to support deafblind service users through the provision of a Communicator Guide service. The service will provide trained Communicator Guide individuals who will provide communication and practical support to individuals in their everyday life. The role of a Communicator Guide will be to offer communication support, guiding skills and practical help, such as shopping, dealing with correspondence and setting up medical appointments. They will be highly skilled individuals, trained to be the eyes and ears of a deafblind person. They will relay information, facilitate communication with others and ensure service users are able to get about safely; they will be neutral, alert and give information, not advice, without prior selection or processing.

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

Main site or place of performance

Coventry

II.2.4) Description of the procurement

The Council is seeking to Commission a service to support deafblind service users through the provision of a Communicator Guide service. The service will provide trained Communicator Guide individuals who will provide communication and practical support to

individuals in their everyday life. The role of a Communicator Guide will be to offer communication support, guiding skills and practical help, such as shopping, dealing with correspondence and setting up medical appointments. Communicator Guides will be to enable individuals to support them to do the things they want to do, help them live independently and be an active member of the community. They will be highly skilled individuals, trained to be the eyes and ears of a deafblind person. They will relay information, facilitate communication with others and ensure service users are able to get about safely; they will be neutral, alert and give information, not advice, without prior selection or processing.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be further tendered after the 4 year period.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

In the case of framework agreements, provide justification for any duration exceeding 4 years:

not applicable

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 October 2022

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 4 years if re-tendered

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

Coventry

Country

United Kingdom