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Tender

Home First Services Framework Agreement (Home Based Care and Support)

Nottinghamshire County Council

NHS Bassetlaw Clinical Commissioning Group

NHS Nottingham and Nottinghamshire Clinical Commissioning Group

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-026035

Procurement identifier (OCID): ocids-h6vhtk-02ed20

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Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

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Nottingham

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Country

United Kingdom

NUTS code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

Buyer's address

<http://www.nottinghamshire.gov.uk>

I.1) Name and addresses

NHS Bassetlaw Clinical Commissioning Group

Retford

Email

nicola.ryan4@nhs.net

Country

United Kingdom

NUTS code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

www.bassetlawccg.nhs.uk

I.1) Name and addresses

NHS Nottingham and Nottinghamshire Clinical Commissioning Group

Nottingham

Email

gemma.west@nhs.net

Country

United Kingdom

NUTS code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

www.nottscg.nhs.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.eastmidstenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.eastmidstenders.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home First Services Framework Agreement (Home Based Care and Support)

Reference number

DN572837

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Nottinghamshire County Council is seeking a single Provider to deliver a range of short-term Home Based Care and Support Services across the County of Nottinghamshire (excluding Nottingham City) using a Framework Agreement.

The Framework will replace a similar Framework Agreement which is expiring and will be available for use by the following Commissioners:

- Nottinghamshire County Council
- NHS Bassetlaw Clinical Commissioning Group

- NHS Nottingham and Nottinghamshire Clinical Commissioning Group

Bidders MUST have demonstrable experience of delivering services that are similar in scope and size to those described in this specification. This includes the delivery of Rapid Response Reablement services under contract to a Local Authority or Clinical Commissioning Group (CCG), with a combined annual contract value of at least £1.5m.

The Provider must be registered with the Care Quality Commission (CQC) to provide home care services for the duration of the Framework Agreement and Call-off Contracts. The Provider must also maintain a permanent office within Nottinghamshire.

In addition to establishing the Framework Agreement the Council will enter into contracts for an initial 2 call-off orders for existing services:

1) Home First Response Service; Community Service (preventing admission to hospital or care home) and Hospital Discharge

2) 24-Hour Response Service

Further work may be called off during the life of the Framework Agreement

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

Services procured under the framework have the following aims:

- To support people who use services to regain and retain confidence and skills so that they can recover as much independence as possible and remain living independently in their own homes for as long and as safely as possible.
- To avoid unnecessary hospital / care home admissions or emergency admissions to short term care.

- To facilitate timely and co-ordinated discharges from hospital.
- To prevent the need for on-going home-based care services where possible through reablement and enablement.
- To provide information and advice to people who use services, and where appropriate to signpost on to other services.
- To ensure that people who use services are supported to exercise choice and control.

People using the service will be adults aged over 18. Most will be older adults (aged over 65), but some younger adults may also need a service. People will have identified social care needs and potentially some health care needs. This could include people with dementia, people with mental health problems, people with physical disabilities and long-term health conditions.

In addition and as part of providing care and support to a parent/parents with a disability to undertake the parenting of their child/children, there may be occasions when the delivery of 'hands on' care to a child/children is required as part of the service to the adult.

Call-off 1

HOME FIRST RESPONSE SERVICE - Community Service (preventing admission to hospital or care home) and Hospital Discharge

The Hospital Discharge element of the service involves delivery of short-term (normally up to 14 days) support and care for people who are being discharged from hospital or who are at risk of readmission to hospital or to a care home whilst other long-term services are arranged.

The Community element of the service is for people living at home who experience a crisis. It aims to avoid unnecessary hospital admissions or emergency short term admissions to a care home. People will be able to access this service for a limited time (normally up to 14 days), either until longer term arrangements can be put in place or until their Carer/s can resume their usual caring role.

Call-off 2

24-HOUR RESPONSE SERVICE

The 24 Hour Response Service is an emergency home care service, which aims to be at the home of a person needing the service within 45 minutes for 90% of cases and within 1 hour for 100 % of cases, following a request to attend by a lifeline/telecare monitoring centre. This is usually because of an unforeseen home care emergency, or an alert from telecare sensors.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Restricted procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 November 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English