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Award

Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart)

Anchor Hanover Group

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026016

Procurement identifier (OCID): ocds-h6vhtk-051e60 ([view related notices](#))

Published 23 May 2025, 11:36am

Scope

Reference

C3640

Description

Anchor has been using Civica's Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart) for a number of years with the technology used across Anchor's Care Homes and is integrated with our HR & Finance System. This renewal will ensure continuity of services whilst Anchor develops its Digital Strategy of the future.

Contract 1. Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart)

Supplier

- [Civica UK Limited](#)

Contract value

- £382,500 excluding VAT
- £459,000 including VAT

Above the relevant threshold

Award decision date

23 May 2025

Standstill period

- End: 4 June 2025
- 8 working days

Earliest date the contract will be signed

5 June 2025

Contract dates (estimated)

- 6 June 2025 to 30 May 2028

- 2 years, 11 months, 25 days

Main procurement category

Goods

CPV classifications

- 48100000 - Industry specific software package
- 48517000 - IT software package

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Direct award

Supplier

Civica UK Limited

- Public Procurement Organisation Number: PCMJ-9641-QWWM

30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: enquiries@civica.co.uk

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

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Contract 1. Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart)

Contracting authority

Anchor Hanover Group

- Public Procurement Organisation Number: PYBH-1339-MTCJ

2 Godwin Street

Bradford

BD1 2ST

United Kingdom

Email: allen.norman@anchor.org.uk

Website: <https://www.anchor.org.uk/>

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government