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Award

Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart)

Anchor Hanover Group

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-026016

Procurement identifier (OCID): ocds-h6vhtk-051e60 (view related notices)

Published 23 May 2025, 11:36am

Scope

Reference

C3640

Description

Anchor has been using Civica's Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart) for a number of years with the technology used across Anchor's Care Homes and is integrated with our HR & Finance System. This renewal will ensure continuity of services whilst Anchor develops its Digital Strategy of the future.

Contract 1. Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart)

Supplier

Civica UK Limited

Contract value

- £382,500 excluding VAT
- £459,000 including VAT

Above the relevant threshold

Award decision date

23 May 2025

Standstill period

- End: 4 June 2025
- 8 working days

Earliest date the contract will be signed

5 June 2025

Contract dates (estimated)

• 6 June 2025 to 30 May 2028

•	2 \	ears,	11	months,	25	day	/S
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Main procurement category

Goods

CPV classifications

- 48100000 Industry specific software package
- 48517000 IT software package

Contract locations

• UK - United Kingdom

Procedure

Procedure type

Direct award

Supplier

Civica UK Limited

• Public Procurement Organisation Number: PCMJ-9641-QWWM

30 Stamford Street
London
SE1 9LQ
United Kingdom
Email: enquiries@civica.co.uk
Region: UKI44 - Lewisham and Southwark
Small or medium-sized enterprise (SME): No
Voluntary, community or social enterprise (VCSE): No
Supported employment provider: No
Public service mutual: No
Associated people/organisations:
Contract 1. Income Processing Care Homes (SMART) & Time & Attendance/Rostering (TimeSmart)

Contracting authority

Anchor Hanover Group

• Public Procurement Organisation Number: PYBH-1339-MTCJ

2 Godwin Street

Bradford

BD1 2ST

United Kingdom

Email: allen.norman@anchor.org.uk

Website: https://www.anchor.org.uk/

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government