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Tender

CWC20100 Rough Sleepers Service

Wolverhampton City Council

F02: Contract notice

Notice identifier: 2022/S 000-026007

Procurement identifier (OCID): ocds-h6vhtk-0368f8

Published 16 September 2022, 10:15am

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

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Country

United Kingdom

Region code

UKG39 - Wolverhampton

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.wolverhamptontenders.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.wolverhamptontenders.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC20100 Rough Sleepers Service

Reference number

DN626307

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services
 - AA01 - Metal

II.1.3) Type of contract

Services

II.1.4) Short description

The City of Wolverhampton Council is seeking organisations to provide Rough Sleeper services across the city until from 1st January 2023 until 31st March 2025.

City of Wolverhampton Council has commissioned rough sleeper services for a number of years. Following learning from the 'Everyone In' initiative and the reduction in the numbers of people sleeping rough in Wolverhampton, proposals have been reviewed to move focus towards prevention work.

The Rough Sleeper Services contract will be split into three lots as detailed below. The three lots will provide essential services to prevent and relieve rough sleeping for people sleeping rough, people at risk of rough sleeping and people with a history of rough sleeping. Partnership bids that draw on the existing successful partnership working with this cohort and demonstrate added benefits of secure information sharing within the services will be welcomed. If a partnership bid was successful, a lead organisation would be expected to sub-contract other organisations for delivery against specific lots and/or outcomes. Fast mobilisation will be mandatory for all three lots with a start date of 1st January 2023.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG39 - Wolverhampton

II.2.4) Description of the procurement

The Rough Sleeper Services contract will be split into three lots as detailed below.

Lot 1 - Navigator: This service will provide outreach, in reach and floating support. The outreach staff will look to relieve rough sleeping and work with any individuals out on the street to support them into accommodation and signpost into other appropriate support services. The in-reach team would also work to prevent any instances of new or repeat rough sleeping. The in-reach element would include a single point of contact for a re-developed prison release pathway and will have an additional focus on support for women and preventing repeat rough sleeping. The service would also provide floating support for all tenures for short, sharp interventions and to signpost people to services that can support them to sustain their tenancy. Floating support would be used as a preventative tool, a step-down offer for those in supported accommodation, a graduation offer for Housing First clients and an assurance for private landlords. This service will bridge the gap for those individuals living in the community and ensure that they can access all services as and when required and will assist in further increasing tenancy sustainment.

Lot 2 - Single Persons Accommodation Project: The Single Persons Accommodation Project consists of four emergency bed spaces and 22 long-term accommodation units with multi-agency office space. The long-term units will have arms-length support and will be set at an affordable rate to allow people to seek employment. These units meet a need for a bridge between supported accommodation and tenancies in the community, to allow people to become independent whilst having the reassurance that support is there if required. The contract will be for an accountable manager and full staffing team to deliver the arms-length support, 24hour staff for the emergency beds, concierge and overall oversight of the office space on site.

Lot 3 - Housing First: Housing First is an international housing project for getting people with complex needs and severe disadvantage a permanent and non-conditional offer of independent accommodation. It provides intensive support to support people to secure and maintain an independent tenancy. This project has been established in Wolverhampton for some time and the contract will be for a support team to continue this support and work to graduate people from the project. The number of clients on the programme is required to reduce over the period of the contract with individuals graduated on to other forms of appropriate support.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

27

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 October 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Wolverhampton City Council

Wolverhampton

Country

United Kingdom