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Pipeline

Service Now (licensing, managed service and development)

Crown Prosecution Service

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026000

Procurement identifier (OCID): ocds-h6vhtk-05218a

Published 23 May 2025, 11:30am

Scope

Description

Service Now (licensing, managed service and development)

CPS are currently exploring whether to include licensing and managed service/development together or keep them separated. This discussion will be ongoing and further details will be published once a decision is made.

Contract dates (estimated)

- 12 June 2026 to 11 June 2029
- 3 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

1 September 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Crown Prosecution Service

- Public Procurement Organisation Number: PYLM-7862-RZBG

102 Petty France

London

SW1H 9EA

United Kingdom

Contact name: Digital Software Team

Email: CommercialInbox@cps.gov.uk

Website: <https://www.cps.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - central government