

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025990-2024>

Contract

## **HEAT Project**

NORTHERN GAS NETWORKS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-025990

Procurement identifier (OCID): ocds-h6vhtk-0486a1

Published 15 August 2024, 3:48pm

## **Section I: Contracting entity**

### **I.1) Name and addresses**

NORTHERN GAS NETWORKS LIMITED

1100 Ceturty Way, Thorpe Park Business Centre, Colton

LEEDS

LS158TU

### **Contact**

Rebecca Rowley

### **Email**

[rrowley@northerngas.co.uk](mailto:rrowley@northerngas.co.uk)

### **Telephone**

+44 7935077342

**Country**

United Kingdom

**Region code**

UKE42 - Leeds

**Companies House**

NORTHERN GAS NETWORKS LIMITED

**Internet address(es)**

Main address

[www.northerngasnetworks.co.uk](http://www.northerngasnetworks.co.uk)

**I.6) Main activity**

Production, transport and distribution of gas and heat

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

HEAT Project

**II.1.2) Main CPV code**

- 73000000 - Research and development services and related consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Northern Gas Networks are awarding a contract to The Wise Group who will deliver

personalised services to households within NGN's network area using successful HEAT service model.

For each customer, they will create individual Action Plans based on the unique needs of each customer, ensuring that the solutions provided directly address the issues relating to fuel poverty and multiple/complex vulnerabilities faced.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKE - Yorkshire and the Humber

### **II.2.4) Description of the procurement**

Northern Gas Networks are awarding a contract to The Wise Group who will deliver personalised services to households within NGN's network area using successful HEAT service model. For each customer, they will create individual Action Plans based on the unique needs of each customer, ensuring that the solutions provided directly address the issues relating to fuel poverty and multiple/complex vulnerabilities faced.

Whilst WISE Group will prioritise targeting hard to reach households in specific geographies, the service will be available to vulnerable households across the network area. Customers will be able to access the service through:

- referrals from existing and new community partners (eg. other service providers, third-sector organisations)
- self-referral
- targeted community engagement activities/events

### **II.2.11) Information about options**

Options: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The Wise Group are the only service delivery partner, providing direct energy mentoring support to households experiencing fuel poverty across the NGN distribution area. The Wise Group is responsible for engaging with the target households and communities.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024084](#)

---

## Section V. Award of contract

### Title

HEAT Project

A contract/lot is awarded: Yes

### V.2) Award of contract

### **V.2.1) Date of conclusion of the contract**

15 August 2024

### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

The Wise Group

Glasgow

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

Companies House

The Wise Group

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £500,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northern Gas Networks

Leeds

Country

United Kingdom