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Contract

Manned Security Contract

National Army Museum

F03: Contract award notice

Notice identifier: 2022/S 000-025964

Procurement identifier (OCID): ocds-h6vhtk-03591c

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Section I: Contracting authority

I.1) Name and addresses

National Army Museum

Royal Hospital Road

LONDON

SW34HT

Contact

Mike O'Connor

Email

moconnor@nam.ac.uk

Telephone

+44 2078812469

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Charity Commission (England and Wales)

237902

Internet address(es)

Main address

www.nam.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Manned Security Contract

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Army Museum (NAM) requires security presence 24/7 at its sites in Chelsea and Stevenage. The security contractor is required to provide an effective and efficient, overt uniformed manned security service, which includes, but is not confined to:

Control Room manning, alarm and CCTV monitoring;

Provision of staff for static and mobile posts;

Access control including public entrance duties and car parking;

Control of security items e.g. access equipment including secure key issue;

Ensuring that any faulty items noticed observed while on patrols are brought to the attention of the relevant departments;

Receipt of goods;

Emergency and evacuation duties;

Production of reports and documentation;

Other duties that may be mutually agreed from time-to-time.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £580,277.32

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire
- UKI - London

Main site or place of performance

Chelsea - London

II.2.4) Description of the procurement

NAM had a contract with an existing supplier for these services however, this has been terminated due to the supplier failing to provide a level of services which NAM regards as acceptable or in conformity with its contractual obligations. NAM published a voluntary ex ante transparency notice for this procurement as it intended to make a direct appointment on a short-term emergency basis for the provision of the services. The direct appointment will be for a maximum period of one year, to operate on a month by month rolling basis. In parallel, the NAM will be conducting a competitive procurement for the permanent provider.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

To maintain continuity of service and offer protection to the Contracting Authority the contracting authority entered into the contract on 16 August 2022.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

On the 4th August 2022 A voluntary ex ante transparency notice pursuant to regulation 99(2) of the Public Contracts Regulations (PCRs) was published.

A contract for the provision of manned security was entered into on 01 December 2021 (Contract). NAM considered it objectively necessary to terminate this contract. This was due to a level of performance which NAM regarded as unacceptable as well as a failure to adhere to stated requirements of the contract.

NAM feels compelled to take these steps in order to protect the health and safety of its visitors and staff and to secure its National Collections of valuable historic exhibits telling the story of Our Army and British history. Many of these items have been donated by members of the armed forces or their family members and placed in the care of the Museum. All donors have a legitimate expectation that exhibits entrusted to the Museum will be kept in a secure environment.

The contract awarded in this notice is of a "stop-gap" nature to ensure continuity and to allow the Museum to remain open while a competitive procurement for a more permanent supplier is concluded. It is therefore the intention of NAM in the coming months to launch a competitive procurement process for the permanent appointment of a supplier of manned security services for the Museum under a contract with a duration likely to be in the region of 3-5 years. The contract opportunity will be advertised in the Find a Tender service in accordance with the Public Contracts Regulations 2015.

NAM considers that there is a legal basis to make a direct procurement under regulation 32(2)(c) of the PCRs as:

- (i) NAM is required to act with regard to the security of its sites, its collection and the wellbeing of visitors and staff;

(ii) there is a genuine urgency to ensure security services at the Museum are restored to acceptable levels while avoiding disruption to security coverage;

(iii) after due consideration, NAM has concluded the degree of urgency and the need to ensure continuity of security coverage preclude an appointment under an accelerated procurement procedure or a mini-tender appointment under a framework agreement,

(iv) NAM could not have foreseen that it would ultimately be necessary to replace a supplier chosen through a stringent competitive tender process so soon after the contract being awarded, and

(v) the factors resulting in the termination are not attributable to NAM, which despite its efforts was unable to resolve its concerns through amicable dialogue with the supplier.

To maintain continuity of service and offer protection to the Contracting Authority the contracting authority entered into the contract on 16 August 2022.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021477](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Corunna Specialist Projects and Services Ltd

30 Howletts Lane

Ruislip

HA4 7RS

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

14092192

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £580,277.32

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

National Army Museum

London

Country

United Kingdom