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Contract

Knole Academy - IT Support Services Contract

Knole Academy

F03: Contract award notice

Notice identifier: 2021/S 000-025959

Procurement identifier (OCID): ocds-h6vhtk-02c2cc

Published 18 October 2021, 2:21pm

Section I: Contracting authority

I.1) Name and addresses

Knole Academy

Bradbourne Vale Road

Kent

TN13 3LE

Email

luke.wood@tenetservices.com

Telephone

+44 7900920122

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.knoleacademy.org>

Buyer's address

<http://www.knoleacademy.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Knole Academy - IT Support Services Contract

Reference number

CA9009 - Restricted FTS

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Knole Academy requires one supplier to fulfil its IT Support Services requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £564,275

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

Main site or place of performance

Bradbourne Vale Rd, Sevenoaks, TN13 3LE

II.2.4) Description of the procurement

As above.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 40.00%

Quality criterion - Name: Customer Care / Weighting: 10.00%

Quality criterion - Name: Added Benefits / Weighting: 10.00%

Price - Weighting: 40.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-015192](#)

Section V. Award of contract

Contract No

CA9009

Title

Knole Academy - IT Support Services Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 October 2021

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TURN IT ON LIMITED

Wittas House, Two Rivers

WITNEY

OX28 4BH

Email

office@turniton.co.uk

Telephone

+44 1865597620

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.turniton.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £564,275

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom