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Contract

## **Knole Academy - IT Support Services Contract**

Knole Academy

F03: Contract award notice

Notice identifier: 2021/S 000-025959

Procurement identifier (OCID): ocds-h6vhtk-02c2cc

Published 18 October 2021, 2:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Knole Academy

Bradbourne Vale Road

Kent

TN13 3LE

#### **Email**

[luke.wood@tenetservices.com](mailto:luke.wood@tenetservices.com)

#### **Telephone**

+44 7900920122

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.knoleacademy.org>

Buyer's address

<http://www.knoleacademy.org>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Knole Academy - IT Support Services Contract

Reference number

CA9009 - Restricted FTS

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Knole Academy requires one supplier to fulfil its IT Support Services requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £564,275

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

Main site or place of performance

Bradbourne Vale Rd, Sevenoaks, TN13 3LE

## **II.2.4) Description of the procurement**

As above.

## **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 40.00%

Quality criterion - Name: Customer Care / Weighting: 10.00%

Quality criterion - Name: Added Benefits / Weighting: 10.00%

Price - Weighting: 40.00%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Restricted procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-015192](#)

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## **Section V. Award of contract**

### **Contract No**

CA9009

### **Title**

Knole Academy - IT Support Services Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TURN IT ON LIMITED

Wittas House, Two Rivers

WITNEY

OX28 4BH

Email

[office@turniton.co.uk](mailto:office@turniton.co.uk)

Telephone

+44 1865597620

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.turniton.co.uk](http://www.turniton.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £564,275

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with [www.multiguote.com](http://www.multiguote.com) and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

### **VI.4.4) Service from which information about the review procedure may be obtained**

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom