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Tender

Look Ahead - Concierge Services

Look Ahead Care Support and Housing

F02: Contract notice

Notice identifier: 2021/S 000-025916

Procurement identifier (OCID): ocds-h6vhtk-02eca9

Published 17 October 2021, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Look Ahead Care Support and Housing

Kings Buildings, 16 Smith Square

London

SW1P 3HQ

Email

tenders@camerons.uk.com

Telephone

+44 2033266959

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.lookahead.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Facilities-management-services./TZ5THMU4R4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/TZ5THMU4R4>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Look Ahead - Concierge Services

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

Look Ahead Care & Support (LACS) is inviting tenders to undertake the provision of a combined service involving both concierge/static security services at the schemes it manages and also an 'on demand' mobile security service.

II.1.5) Estimated total value

Value excluding VAT: £10,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

Look Ahead Care & Support (LACS) is inviting tenders to undertake the provision of a combined service involving both concierge/static security services at the schemes it manages and also an 'on demand' mobile security service across properties within London, Berkshire and Kent . The contract is to be awarded to one tenderer for a period of 5 years with the option to extend to a maximum of 7 years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £10,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract is envisaged to be a 5 year term with the option to extend to a maximum of 7 years with extension provision based on performance and as set out within the tender documents

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All information relating to this opportunity is contained with the procurement documentation

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As per tender documentation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As set out in the procurement documentation

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 November 2021

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 November 2021

Local time

1:00pm

Information about authorised persons and opening procedure

Procurement consultants appointed by Look Ahead will conduct the tender opening using the facility in Delta E-Sourcing. All activity in relation to tender opening will be contained within the audit log.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of

tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Facilities-management-services./TZ5THMU4R4>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TZ5THMU4R4>

GO Reference: GO-20211017-PRO-19084376

VI.4) Procedures for review

VI.4.1) Review body

Look Ahead Care Support and Housing

Look Ahead Care & Support Ltd, Kings Buildings, 16 Smith Square LONDON

London

SW1P 3HQ

Country

United Kingdom

Internet address

www.lookahead.org.uk

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Email

info@cedr.com

Telephone

+44 2075366000

Country

United Kingdom

Internet address

www.cedr.com

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

London

SW1A 2AS

Telephone

+44 2072761234

Country

United Kingdom

Internet address

www.cabinetoffice.gov.uk