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Tender

## **Look Ahead - Concierge Services**

Look Ahead Care Support and Housing

F02: Contract notice

Notice identifier: 2021/S 000-025916

Procurement identifier (OCID): ocds-h6vhtk-02eca9

Published 17 October 2021, 2:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Look Ahead Care Support and Housing

Kings Buildings, 16 Smith Square

London

SW1P 3HQ

#### **Email**

[tenders@camerons.uk.com](mailto:tenders@camerons.uk.com)

#### **Telephone**

+44 2033266959

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://www.lookahead.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Facilities-management-services./TZ5THMU4R4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/TZ5THMU4R4>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Look Ahead - Concierge Services

**II.1.2) Main CPV code**

- 79993100 - Facilities management services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Look Ahead Care & Support (LACS) is inviting tenders to undertake the provision of a combined service involving both concierge/static security services at the schemes it manages and also an 'on demand' mobile security service.

### **II.1.5) Estimated total value**

Value excluding VAT: £10,500,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79710000 - Security services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

Main site or place of performance

SOUTH EAST (ENGLAND)

### **II.2.4) Description of the procurement**

Look Ahead Care & Support (LACS) is inviting tenders to undertake the provision of a combined service involving both concierge/static security services at the schemes it manages and also an 'on demand' mobile security service across properties within London, Berkshire and Kent . The contract is to be awarded to one tenderer for a period of 5 years with the option to extend to a maximum of 7 years.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £10,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract is envisaged to be a 5 year term with the option to extend to a maximum of 7 years with extension provision based on performance and as set out within the tender documents

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

All information relating to this opportunity is contained with the procurement documentation

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As per tender documentation

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As set out in the procurement documentation

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 November 2021

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

19 November 2021

Local time

1:00pm

Information about authorised persons and opening procedure

Procurement consultants appointed by Look Ahead will conduct the tender opening using the facility in Delta E-Sourcing. All activity in relation to tender opening will be contained within the audit log.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of

tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Facilities-management-services./TZ5THMU4R4>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TZ5THMU4R4>

GO Reference: GO-20211017-PRO-19084376

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Look Ahead Care Support and Housing

Look Ahead Care & Support Ltd, Kings Buildings, 16 Smith Square LONDON

London

SW1P 3HQ

Country

United Kingdom

Internet address

[www.lookahead.org.uk](http://www.lookahead.org.uk)

### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Email

[info@cedr.com](mailto:info@cedr.com)

Telephone

+44 2075366000

Country

United Kingdom

Internet address

[www.cedr.com](http://www.cedr.com)

**VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

70 Whitehall

London

SW1A 2AS

Telephone

+44 2072761234

Country

United Kingdom

Internet address

[www.cabinetoffice.gov.uk](http://www.cabinetoffice.gov.uk)