

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025904-2023>

Tender

## **The Community Youth Work Offer - NHS Norfolk and Waveney ICB**

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-025904

Procurement identifier (OCID): ocds-h6vhtk-03ee69

Published 1 September 2023, 4:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Email**

[David.Bailey1@nhs.net](mailto:David.Bailey1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Community Youth Work Offer - NHS Norfolk and Waveney ICB

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified and experienced providers to express their interest in the provision of a Community Youth Work service.

The service aims to deliver local CYP Emotional Wellbeing and Mental Health outcomes

Working with system partners this service specification aims to deliver the following outcomes:

- Children and young people (CYP) will be supported to have good emotional wellbeing and mental health
- Negative effects of poor emotional wellbeing and mental health will be reduced
- All CYP and their families have a positive experience of using emotional wellbeing and mental health services and are treated with kindness and respect by all staff they come into contact with. CYP and their families should be made to feel comfortable, safe and welcome at all times.
- CYP and families (CYP&F) experience of all transitions is positive (including between services and completing treatment)
- Services are delivered at the right time to meet the needs of the CYP&F
- Practitioners are competent and confident to identify individuals whose emotional wellbeing and mental health needs would be better met by services offering support within other needs based groupings within the Thrive Framework and know how to access this support on behalf of the individual
- Family members and carers feel competent and confident to effectively support the CYP they care for
- All staff involved in providing this service will work in partnership to ensure that system resource is used effectively to improve the health and wellbeing of CYP

- All staff will operate from an inclusive values base which recognises and respects diversity

The contract will be for an initial period of 2 years with the option to extend for up to a further 1 year, commencing 1st April 2024. The indicative contract value is £470,000 per annum.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,410,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk

#### **II.2.4) Description of the procurement**

Community Youth Work Offer

The Community Youth Work Offer will provide needs led emotional wellbeing and mental health support for young people aged 11-18 (inclusive) in Norfolk and Waveney with the overall aim to help young people achieve their goals and have improved mental health. The offer will provide one to one and group-based support using Youth Work approaches and will be closely linked to local Primary Care Networks. The offer will be made available for young people aged up to 25 where there are additional vulnerabilities meaning they would benefit from a youth work (rather than adult service) approach.

Young people who access support from this offer are likely to be experiencing social, emotional, and mental health and wellbeing challenges and the provider will be experienced in providing support and promoting recovery for young people with these issues.

Working with system partners this service specification aims to deliver the following

outcomes:

Children and young people (CYP) will be supported to have good emotional wellbeing and mental health

Negative effects of poor emotional wellbeing and mental health will be reduced

All CYP and their families have a positive experience of using emotional wellbeing and mental health services and are treated with kindness and respect by all staff they come into contact with. CYP and their families should be made to feel comfortable, safe and welcome at all times.

CYP and families (CYP&F) experience of all transitions is positive (including between services and completing treatment)

Services are delivered at the right time to meet the needs of the CYP&F  
Practitioners are competent and confident to identify individuals whose emotional wellbeing and mental health needs would be better met by services offering support within other needs based groupings within the Thrive Framework and know how to access this support on behalf of the individual  
Family members and carers feel competent and confident to effectively support the CYP they care for

All staff involved in providing this service will work in partnership to ensure that system resource is used effectively to improve the health and wellbeing of CYP

All staff will operate from an inclusive values base which recognises and respects diversity

To register your interest in this opportunity please visit <https://health-family.force.com/s/Welcome>. Project Reference C206171

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,410,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

This contract is for an initial period of 2 years with the option to extend for an additional 1 year.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To register your interest in this opportunity please visit <https://health-family.force.com/s/Welcome>. Project Reference C206171

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-023291](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 October 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 December 2023

#### **IV.2.7) Conditions for opening of tenders**

Date

3 October 2023

Local time

9:00am

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

**VI.4.2) Body responsible for mediation procedures**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>