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Planning

## **Corporate Modernisation Services Phase 2**

Ministry of Defence

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-025899

Procurement identifier (OCID): ocds-h6vhtk-048b11

Published 15 August 2024, 9:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Defence

Main Building, Whitehall

Westminster

SW1A 2HB

#### **Email**

[HeadOffice-CSM-SCM@mod.gov.uk](mailto:HeadOffice-CSM-SCM@mod.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/ministry-of-defence>

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

Defence

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Corporate Modernisation Services Phase 2

#### **II.1.2) Main CPV code**

- 72590000 - Computer-related professional services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Detailed design and implementation, with Oracle Cloud Fusion as our primary ERP technology.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72590000 - Computer-related professional services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

London and Bristol

#### **II.2.4) Description of the procurement**

Corporate Services Modernisation (CSM) is a strategic priority for Defence and a key contributor to transforming the way MOD does business. CSM is multi-year digitally enabled transformation programme. It is focused on delivering improved HR, Finance and Commercial services across Defence, in response to the Government Shared Services Strategy (GSSS). CSM is a key enabler to deliver the Defence Command Paper 2023 and is inputting into the Strategic Defence Review and Spending Review.

A CSM portfolio of programmes has been established to deliver the initiative. Phase 1 of CSM is live, with discovery, design and quick win delivery work now underway. This phase of work is being supported by a Phase 1 Delivery Partner. By March 2025 MOD will have completed the design for its future HR, Finance and commercial services. This work is complementary to and an enabler of other priority initiatives; including the implementation of the Haythornwaite Review of Armed Forces Incentivisation recommendations and Defence Design.

The Ministry of Defence (the Authority) is seeking to engage the market as it develops its commercial strategy and commercial approach to taking forward Phase 2 of CSM in 2025. This will involve completing the detailed design and implementing the future policies, processes, operating model and technology to provide best in class HR, Finance and Commercial services, which meet the needs of MOD's users. This will put the customer first, leverage value from investments in technology, and streamline the end-to-end experience. In 2025 CSM will be moving from Phase 1 discovery and design to Phase 2 detailed design and implementation, with Oracle Cloud Fusion as our primary ERP technology.

The CSM Portfolio currently comprises the following key programmes.

- Journey to the Cloud (J2C). Finance and Commercial
- Defence HR Services: Military HR and My HR Optimisation
- Shared/Corporate Services Operating Model
- Enterprise architecture and technical delivery

The CSM Portfolio will deliver benefits by rationalising, standardising and simplifying HR, Finance and Commercial Services to enable consolidation and de-duplication of corporate services operations. In addition, data convergence and new technologies will revolutionise MOD's systems. CSM's objectives are:

- Significantly increase efficiency and productivity across Defence. Reduce total Corporate Services spend by a percentage over ten years which is to be agreed.
- Improve access to live, accurate and consolidated data. This will enable a step change in

business operations decision making, for example Whole Force workforce planning Management Information on demand and category management across the Defence enterprise.

- Substantially improve user experience and customer satisfaction of MoD's HR, Finance and Commercial services across the entire workforce, contributing towards higher engagement, retention and productivity.

CSM wish to obtain insights from the market on specific topics via a Market Engagement event 09:30 -11:00 on Wednesday 4th September 2024 as it develops its approach to Phase 2.

Nothing in this prior information notice is intended to commit the Authority to a subsequent procurement.

Description of the procurement:

The Authority is seeking to engage with the market to seek its insight as it develops its commercial strategy and requirements for Phase 2 (design and implementation) as it drives to transform its corporate service offer to circa 250,000 users (civilian and military) with Oracle Cloud Fusion as its chosen core ERP solution.

Informed by the feedback from this pre-procurement market engagement process, the Authority will then finalise the approach, solution and procurement documentation, which will all be at the discretion of the Authority.

## **II.2.14) Additional information**

Please register your interest in attending via [HeadOffice-CSM-SCM@mod.gov.uk](mailto:HeadOffice-CSM-SCM@mod.gov.uk) the deadline for registration is 15:00 30th August 2024.

## **II.3) Estimated date of publication of contract notice**

28 March 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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Please register your interest in attending via [HeadOffice-CSM-SCM@mod.gov.uk](mailto:HeadOffice-CSM-SCM@mod.gov.uk) the deadline for registration is 15:00 30th August 2024.