

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025899-2022>

Awarded contract

Provision of a Parking Enforcement Service

London Borough of Hillingdon

F03: Contract award notice

Notice reference: 2022/S 000-025899

Published: 15 September 2022, 11:02am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hillingdon

London

Hillingdon

London

Contact

Allison Mayo

Email

AMayo@hillingsdon.gov.uk

Country

United Kingdom

NUTS code

UKI74 - Harrow and Hillingdon

Internet address(es)

Main address

<https://www.hillingdon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Parking Enforcement Service

II.1.2) Main CPV code

- 98351110 - Parking enforcement services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hillingdon (LBH) currently has an outsourced service for the enforcement of parking in the borough and an in-house service for the administration of parking in the Borough. The existing contract terminated in April 2022. The Council wished to go to market through an open tender for a new contract, as defined below.

In planning for these new contracts, LBH decided that the required Services to carry out enforcement, provision of an IT service, and limited issues relating to the parking

infrastructure would be market tested. Other tasks to complement the contract would be to carried out by a team of in-house staff. The Specification for the main contract for parking enforcement for this Council, covered;

- on and off-street enforcement by the issue of Penalty Charge Notices (PCNs); the removal of vehicles in contravention and operation of a car pound; optionally, the clamping of vehicles in contravention;
- implementation of suspensions for parking bays;
- management of elements of the parking infrastructure;
- the management and provision of the IT infrastructure required by the in-house and external Contractors' staff.

The area to be covered by the contract is the whole of the administrative area of the Borough of Hillingdon. There are exceptions which include Heathrow Airport, the motorways within the Borough, and some major roads, which will remain the responsibility of the police, through its uniformed officers and traffic wardens.

The contract commencement date is 4th April 2022.

The Contract was for an initial term of FIVE (5) years with the option to extend for a further FIVE (5) years subject to satisfactory supplier performance giving a possible total contract duration of TEN (10) years (the Term) .

The total estimated contract value (over the 10 year term) is c.£26m.

Awarded contract value based on the initial contract term of 5 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,268,467

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

The London Borough of Hillingdon (LBH) currently has an outsourced service for the enforcement of parking in the borough and an in-house service for the administration of parking in the Borough. The existing contract terminated in April 2022. The Council wished to go to market through an open tender for a new contract, as defined below.

In planning for these new contracts, LBH decided that the required Services to carry out enforcement, provision of an IT service, and limited issues relating to the parking infrastructure would be market tested. Other tasks to complement the contract would be to carried out by a team of in-house staff. The Specification for the main contract for parking enforcement for this Council, covered;

- on and off-street enforcement by the issue of Penalty Charge Notices (PCNs); the removal of vehicles in contravention and operation of a car pound; optionally, the clamping of vehicles in contravention;
- implementation of suspensions for parking bays;
- management of elements of the parking infrastructure;
- the management and provision of the IT infrastructure required by the in-house and external Contractors' staff.

The area to be covered by the contract is the whole of the administrative area of the Borough of Hillingdon. There are exceptions which include Heathrow Airport, the motorways within the Borough, and some major roads, which will remain the responsibility of the police, through its uniformed officers and traffic wardens.

The contract commencement date is 4th April 2022.

The Contract was for an initial term of FIVE (5) years with the option to extend for a further FIVE (5) years subject to satisfactory supplier performance giving a possible total contract duration of TEN (10) years (the Term).

The total estimated contract value (over the 10 year term) is c.£26m.

Awarded contract value based on the initial contract term of 5 years.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The contract duration is for an initial contract term of 5 (five) years. The contract has an option to extend for a further five (5) years subject to satisfactory supplier performance, thus giving a possible contract duration of 10 (ten) year

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026023](#)

Section V. Award of contract

Title

Provision of Parking Enforcement Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

APCOA Parking (UK) Ltd

Wellington House 4 -10 Cowley Road

Uxbridge

UB8 2XW

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,268,467

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales (Royal Courts of Justice)

Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

London Borough of Hillingdon

Civic Centre High Street

Uxbridge, Middlesex

UB8 1UW

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

London Borough of Hillingdon

Civic Centre High Street

Uxbridge, Middlesex

UB8 1UW

Country

United Kingdom