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Contract

National Framework for the Provision of Refurbished Electronic Devices and Repair Services

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-025895

Procurement identifier (OCID): ocids-h6vhtk-03333d

Published 15 September 2022, 10:49am

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

marion.haddley@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.coch.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework for the Provision of Refurbished Electronic Devices and Repair Services

Reference number

F/078/RRED/22/MH

II.1.2) Main CPV code

- 32250000 - Mobile telephones

II.1.3) Type of contract

Supplies

II.1.4) Short description

The aim of the proposed framework is to provide a sustainable and cost-effective method to extend the life cycle of mobile electronic devices. By using mobile electronic devices for longer there will be a reduction in the environmental impact from the decrease in the quantity of devices created and disposed of each year.

The scope of the proposed framework will include:

Lot 1: Repair of electronic devices

Lot 2: Supply of refurbished devices

Lot 3: Complete Service - Repair of electronic devices and supply of refurbished devices

The Countess of Chester Hospital NHS Foundation Trust's Commercial Procurement Service anticipates appointing all Bidders who score a total of 60% or more for a Lot (who have met the minimum requirements which are set out in these ITT documents) to supply the services under that Lot, as detailed within the specification at SCHEDULE A FRAMEWORK AGREEMENT SPECIFICATION.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £30,000,000

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 32250000 - Mobile telephones

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1: Repair of electronic devices

Under this Lot, the supplier(s) will carry out diagnoses and repair of mobile electronic

devices. Repairs will include work to the frame, small parts, LCD, OLED, and camera. All repairs would be covered with an appropriate warranty.

II.2.5) Award criteria

Quality criterion - Name: Repair Services / Weighting: 20

Quality criterion - Name: Benefits to Customer / Weighting: 10

Quality criterion - Name: Electronic Catalogue / Weighting: 5

Quality criterion - Name: Booking process and logistics / Weighting: 5

Quality criterion - Name: Loan Services / Weighting: 5

Quality criterion - Name: Part Specification and Warranty / Weighting: 10

Quality criterion - Name: Disposal / Weighting: 5

Quality criterion - Name: Data Security / Weighting: 5

Quality criterion - Name: Customer Service and Support / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 32250000 - Mobile telephones

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2: Supply of refurbished devices

Under this Lot, the supplier(s) will provide refurbished mobile electronic devices with an appropriate warranty.

II.2.5) Award criteria

Quality criterion - Name: Supply Services / Weighting: 20

Quality criterion - Name: Benefits to Customer / Weighting: 10

Quality criterion - Name: Electronic Catalogue / Weighting: 5

Quality criterion - Name: Booking process and logistics / Weighting: 5

Quality criterion - Name: Part Specification and Warranty / Weighting: 15

Quality criterion - Name: Disposal / Weighting: 5

Quality criterion - Name: Data Security / Weighting: 5

Quality criterion - Name: Customer Service and Support / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 32250000 - Mobile telephones

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3: Complete Service – Repair of electronic devices and supply of refurbished devices

Under this Lot, the supplier(s) will provide a complete service of the above. They will provide refurbished mobile electronic devices with an appropriate warranty, along with diagnoses and repair of mobile electronic devices. Repairs will include work to the frame, small parts, LCD, OLED, and camera. All repairs would be covered with an appropriate warranty.

II.2.5) Award criteria

Quality criterion - Name: Repair Services / Weighting: 15

Quality criterion - Name: Supply Services / Weighting: 15

Quality criterion - Name: Benefits to Customer / Weighting: 7.5

Quality criterion - Name: Electronic catalogue / Weighting: 5

Quality criterion - Name: Booking Process and Logistics / Weighting: 2.5

Quality criterion - Name: Loan Services / Weighting: 2.5

Quality criterion - Name: Part Specification / Weighting: 7.5

Quality criterion - Name: Disposal and Data Security / Weighting: 10

Quality criterion - Name: Customer Service and Support / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-011424](#)

Section V. Award of contract

Lot No

1

Title

Repair of Mobile Electronic Devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kingsfield Computer Products Ltd

8 Brookfield, Duncan Close

Northamptonshire

NN3 6WL

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

1

Title

Repair of mobile electronic devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Multimessage Systems Ltd

Units 2&3 Cranborne Road, Industrial Estate Cranborne Road, Potters Bar

Hertfordshire

EN6 3JN

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

1

Title

Repair of mobile electronic devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tegex Limited

Unit 2 Green Lane, Southgate Industrial Estate, Heywood

Lancashire

OL10 1ND

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

2

Title

Supply of Refurbished Mobile Electronic Devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Network 2 Supplies Ltd

Eldo House, Kempson Way, Bury St Edmunds

Suffolk

IP32 7AR

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

2

Title

Supply of Refurbished Mobile Electronic Devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tegex Limited

Unit 2 Green Lane, Southgate Industrial Estate, Heywood

Lancashire

OL10 1ND

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

3

Title

Complete Service - Repair of mobile electronic devices and Supply of refurbished mobile electronic devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North Wales Technologies Limited trading as A4 Service

A4 Service, Sea View Road, Colwyn Bay,

Conwy

LL29 8DG

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Lot No

3

Title

Complete Service - Repair of mobile electronic devices and Supply of refurbished mobile electronic devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tegex Limited

Unit 2 Green Lane, Southgate Industrial Estate, Heywood

Lancashire

OL10 1ND

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom