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Not applicable

## **Digital End-To-End Patient Management Solution for Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board**

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-025891

Procurement identifier (OCID): ocds-h6vhtk-0489fd

Published 15 August 2024, 8:54am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Jenner House, Unit E3, Langley Park, Avon Way

Chippenham

SN15 1GG

#### **Contact**

Donna Harrington

#### **Email**

[donnaharrington@nhs.net](mailto:donnaharrington@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

**NHS Organisation Data Service**

92G

**Internet address(es)**

Main address

<https://bsw.icb.nhs.uk>

Buyer's address

<https://health-family.force.com/s/Welcome>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Digital End-To-End Patient Management Solution for Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Reference number

C283073 / WA14054

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board are seeking commissioner a digitalised end to end patient management system to support the referrals, assessment, approval, contracting, payment and case management of NHS funded care packages. Information is required to seamlessly flow between processes by connecting the entire lifecycle into one platform and through an enforced digital workflow. The system needs to facilitate the services to deliver enhanced transformation and is expected to become the primary source of record keeping for all aspects connected with individuals receiving NHS funding.

The ICB manages an active caseload of around 3,000 individuals across AACC, FNC, ABI, Personal Health Budgets, Mental Health, and Learning Disabilities. The caseload includes both adults and children and fully funded and joint packages of care. It is clear with this caseload, and the inherent complexities associated with the services, that an efficient and effective digital system is essential.

One of the key requirements for a new system will be the need for it to be sufficiently flexible to support a wide range of services outside the traditional CHC / Funded Nursing Care (FNC) / Fast Track (FT) / Continuing Care (CC) agenda. Service wide transformation will be implemented across all areas including clinical, business, performance, finance and contracting and commissioning, as well as other clinical pathways for example Acquired Brain Injury, Mental Health, and Specialist Placements.

Enabling better integration between systems across Health and Social Care is also critical. These services cover and links many elements of the health and social care system. Therefore, interoperability is of paramount importance, allowing for the ICB and wider Health and Social Care teams to share and view records. This will support improved accessibility and visibility of data which in turn will enable more efficient and streamlined workflows for all teams and a better person experience.

The contract term will be for 3 years with an optional extension of any period up to 2 years.

The contract value is £250,000 per annum giving a maximum contract value of £750,000 for the initial contract period and £1,250,000 if the full extension period is adopted.

It is expected that the system will be live from 1st April 2025.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-025465](#)

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## **Section VII. Changes**

### **VII.1.2) Text to be corrected in the original notice**

Section number

IV.2.2

Instead of

Date

10 September 2024

Read

Date

12 September 2024