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Tender

## **DWP Contingency Payment Services**

DEPARTMENT FOR WORK AND PENSIONS

F02: Contract notice

Notice identifier: 2021/S 000-025868

Procurement identifier (OCID): ocds-h6vhtk-02ec79

Published 15 October 2021, 3:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

DEPARTMENT FOR WORK AND PENSIONS

CAXTON HOUSE

LONDON

SW1H9DA

#### **Contact**

Louise Rice

#### **Email**

[Louise.rice@dwp.gov.uk](mailto:Louise.rice@dwp.gov.uk)

#### **Telephone**

+44 1253611633

**Country**

United Kingdom

**NUTS code**

UKI32 - Westminster

**Internet address(es)**

Main address

[www.gov.uk](http://www.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dwp.bravosolution.co.uk/>

Additional information can be obtained from another address:

Louise Rice

Peel Park, Brunel Way,

Blackpool

FY4 5ES

**Contact**

Louise Rice

**Email**

[Louise.rice@dwp.gov.uk](mailto:Louise.rice@dwp.gov.uk)

**Telephone**

+44 7919547211

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.gov.uk](http://www.gov.uk)

Tenders or requests to participate must be submitted electronically via

<https://dwp.bravosolution.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

DWP Contingency Payment Services

Reference number

Project\_24193

**II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This procurement is for the provision of the DWP Payment Contingency Services and a Sponsor Bank. A Sponsor Bank is required to support the functionality of the Payment Contingency Services. Without a Sponsor Bank in place, the Payment Contingency Services is unable to operate.

This contingency service is invoked in situations when there is a delay with release of the BACS payment file, which contains benefit and pension payments and the Department's ability to make payment on time is threatened. The service transforms BACS payments into Faster Payments to ensure customers receive their benefit/pension entitlement on their due date, reducing reputational risk and satisfying the Secretary of State's obligation.

The end to end Payment Contingency service requires two separate components, these are:

- LOT 1 - A service to reformat BACS payments into Faster Payments for onward submission into the Faster Payment infrastructure
- LOT 2 - A Sponsor Bank for the settlement of funds with the Bank of England.

DWP makes circa. 2.5m payments per day and pays over £3.7bn per week.

The end to end solution must be available from 01/07/22. The anticipated start date will be 01/04/22 to allow for an implementation phase if required.

Suppliers can submit a bid for the LOT 1 or LOT 2 services or both services. The Authority do not require the LOT 1 supplier to manage the LOT 2 supplier.

Clarification questions may be submitted from 18 October 21 up to 7 November 21. For transparency, clarification questions and responses will be shared with all interested suppliers, all sensitive information will be removed prior to wider publication.

Please Note: The Authority reserves the right to end the tendering process at any time and not to award a contract. Any costs incurred in the preparation and submitting of a bid and any subsequent activity connected to this tender exercise will be met by the Supplier, not the Authority.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,000,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

## **II.2) Description**

### **II.2.1) Title**

LOT 1 - Short Term Payment Contingency

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

National

### **II.2.4) Description of the procurement**

A service to reformat BACS payments into Faster Payments for onward submission into the Faster Payment infrastructure when DWP are required to invoke contingency services

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

The term may be extended by 1+1 years

## **II.2) Description**

### **II.2.1) Title**

LOT 2 - Sponsor Bank

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

National

#### **II.2.4) Description of the procurement**

A Sponsor Bank for the settlement of funds with the Bank of England when DWP are required to invoke the contingency services.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract may be extended for 1+1 years

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## **Section III. Legal, economic, financial and technical information**

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 November 2021

Local time

11:59pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

15 November 2021

Local time

8:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Work & Pensions

Peel Park

Blackpool

FY4 5ES

Country

United Kingdom