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Planning

Provision of MHTS Umbraco Content Management System

Scottish Courts and Tribunal Service

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-025858

Procurement identifier (OCID): ocds-h6vhtk-048af6

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Section I: Contracting authority

I.1) Name and addresses

Scottish Courts and Tribunal Service

Saughton House

Edinburgh

EH11 3XD

Contact

Grace Collins

Email

gcollins@scotcourts.gov.uk

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.scotcourtsribunals.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00396

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of MHTS Umbraco Content Management System

Reference number

SCTS-2024-098

II.1.2) Main CPV code

- 72511000 - Network management software services

II.1.3) Type of contract

Services

II.1.4) Short description

The main scope of delivery will be focused on the creation / standing-up of a new Mental Health for Scotland Website and Member's Portal, using an Umbraco Cloud Hybrid Headless CMS solution. Alternatives to Umbraco will not be accepted. We are only accepting tenders from Umbraco Partners.

We will be hosting a Pre-Market Engagement Webinar prior to the tender being published. The webinar will take place virtually via Microsoft Teams on Friday, August 23rd from 14:00 until 14:45. The webinar will go through an overview of the requirement and the timeline of the procurement. There will also be a Q&A segment.

We expect the tender to be published on the week commencing 26/08/2024. Please note that the tender will be published on the Public Contracts Scotland-Tender portal. Please ensure your organisation is registered as a supplier on this portal.

If you would like to attend the webinar, please email gcollins@scotcourts.gov.uk with the name of your organisation and the email addresses of those who would like to be added to the attendee list.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72511000 - Network management software services
- 72415000 - World wide web (www) site operation host services
- 48000000 - Software package and information systems
- 72222300 - Information technology services
- 48220000 - Internet and intranet software package
- 48311000 - Document management software package

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Overview of SCTS and OPG

The Scottish Courts and Tribunals Service (SCTS) is a non-ministerial department established by the Judiciary and Courts (Scotland) Act 2008. Its statutory function is providing administrative support to the Scottish courts, devolved tribunals and the Office of the Public Guardian.

In addition to administering Scotland's courts and tribunals the SCTS support the Office of the Public Guardian (OPG) and the Office of the Accountant of Court (AoC). The OPG provides guidance and undertakes investigations to protect vulnerable people under the terms of the Adults with Incapacity Act 2000.

Among the chambers within the Tribunal Service, the Mental Health Tribunal Service (MHTS) holds a distinctive position. Tasked with the critical responsibility of safeguarding the rights and well-being of individuals affected by mental health issues, MHTS plays a crucial role in the Scottish legal landscape.

The Mental Health Tribunal for Scotland's Member's portal is used by Tribunal Members and staff to access, share and download documentation related to upcoming hearings. The Mental Health Tribunal for Scotland's website is accessed by several distinct cohorts of users, including: patients and their families, who wish to access information on how to make an application or what to expect from a Tribunal as well as venue information; Mental Health Professionals and Legal Representatives for Case Law, recent decisions and legislation. The website is also used to publish key news features, annual reports and venue information.

An Overview of Our Requirements

The main scope of delivery will be focused on the creation / standing-up of a new Mental Health for Scotland Website and Member's Portal, using an Umbraco Cloud Hybrid Headless CMS solution.

Key requirements for the new MHTS website and Portal include:

- The new modern MHTS website which is accessible by patients, partners and members, should be compliant with the Scottish Government Design Standards and meet the WCAG 2.1 accessibility standards to the appropriate level (AA).
- Creation of a Secure Member's Portal (currently embedded within the existing MHTS website)
- Built as Single Page Application according to SCTS design principles

- Consumes content through the content delivery API of the Content Management System
- Access and Authentication is inbuilt into the Portal
- Allows for documents to be uploaded either by members or tribunal staff
- Enables members to download documents
- Enables access to case papers stored in a document repository ahead of hearings and an auto delete function at a date when the documents are no longer required
- Enables collaboration on any documents available to members
- Allow MHTS Administration staff the ability to make layout changes and content changes to the website via the Hybrid Headless Content Management System
- Ensure the website and its associated technical components are built using modern standard, supported technologies
- Ensure the new react front end Member's portal area is secure and meets all current Security and Data Protection Standards.

The Contract shall commence in late November 2024 and will last for a period of 1 year until, unless terminated earlier in accordance with the provisions of this Contract.

II.3) Estimated date of publication of contract notice

26 August 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=775231.

(SC Ref:775231)