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Contract

## **Insourcing of Clinical Support Services**

NHS Shared Business Services

F20: Modification notice

Notice identifier: 2022/S 000-025841

Procurement identifier (OCID): ocids-h6vhtk-036885

Published 14 September 2022, 4:34pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Shared Business Services

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

#### **Email**

[elaine\\_alsop@nhs.net](mailto:elaine_alsop@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Justification for not providing organisation identifier**

Partnership

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

Buyer's address

<https://www.sbs.nhs.uk/fas-insourcing-of-clinical-services>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Insourcing of Clinical Support Services

#### **II.1.2) Main CPV code**

- 85111200 - Medical hospital services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85121000 - Medical practice services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Framework Agreement for the provision of Insourcing of Clinical Services and related Goods and Services for Healthcare to be used by Approved Organisations.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 October 2022

End date

31 December 2022

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## Section IV. Procedure

### IV.2) Administrative information

#### IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 138-340119](#)

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## Section V. Award of contract/concession

### Contract No

1

### V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract/concession award decision:

14 October 2019

#### V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor/concessionaire

Gutcare

Hornchurch

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Healthcare Business Solutions Medical Services Limited

Brough

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

9244113

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

ICS Operations Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Matrix Health Services UK Ltd

Houghton le Spring

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Medicare Insourcing Services Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11457635

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Medinet Clinical Services Ltd

Sutton Coldfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Omnes Healthcare

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05418732

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Remedy Healthcare Solutions Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

264982267

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

The Endoscopy Group

Billericay

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09853305

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Totally Healthcare

Derby



Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11847196

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Your World Recruitment

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

945685672

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Pioneer Healthcare Ltd

Sheffield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

ID Medical Clinical Services

Milton Keynes

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Elective Services Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Eden UK Clinical Services

Milton Keynes

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

DMC Healthcare Ltd

Kent

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

Alliance Health Group

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.3) Name and address of the contractor/concessionaire**

18 Weeks Support LTD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £300,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Shared Business Services Limited

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Email

[elaine\\_alsop@nhs.net](mailto:elaine_alsop@nhs.net)

Country

United Kingdom

Internet address

<https://www.sbs.nhs.uk/>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

NHS Shared Business Services Limited

Hemel Hempstead

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85111200 - Medical hospital services

#### **VII.1.2) Additional CPV code(s)**

- 85121000 - Medical practice services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Framework Agreement for the provision of Insourcing of Clinical Services and related Goods and Services for Healthcare to be used by Approved Organisations

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 October 2022

End date

31 December 2022

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£300,000,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Gutcare

Hornchurch

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Healthcare Business Solutions Medical Services Limited

Brough

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

9244113

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

ICS Operations Limited

London

Country

United Kingdom



NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Matrix Health Services UK Ltd

Houghton le Spring

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Medicare Insourcing Services Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11457635

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Medinet Clinical Services Ltd

Sutton Coldfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Omnes Healthcare

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05418732

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Remedy Healthcare Solutions Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

264982267

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

The Endoscopy Group

Billericay

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09853305

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Totally Healthcare

Derby

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11847196

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Your World Recruitment

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

945685672

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Pioneer Healthcare Ltd

Sheffield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

ID Medical Clinical Services

Milton Keynes

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Elective Services Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Eden UK Clinical Services

Milton Keynes

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

DMC Healthcare Ltd

Kent

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

Alliance Health Group

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

**VII.1.7) Name and address of the contractor/concessionaire**

18 Weeks Support LTD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The Authority prepared and was ready to publish the re-tender for the Insourcing of Clinical Support Services framework agreement in April 2022. Due to unforeseen circumstances regarding the Authority's new e-procurement portal having technical issues and not being functional for the requirements of launching a tender to enable compliant evaluation processes on the expected launch date, the Authority's was unable to go live and publish the contract notice originally planned. The Authority had no alternative option to publish the tender as the Authority's previous procurement portal was terminated when



the contract for the new procurement portal went live and therefore the authority could not rely on the previous portal. The authority has been working extremely hard to resolve this issue and because of this issue there is a need to modify the term of the contract by 3 months. Due to the critical nature of the services under this framework agreement on some key areas of the NHS, the authority would like to extend the framework agreement for 3 months to avoid a gap in the service available to its approved organisations.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £300,000,000

Total contract value after the modifications

Value excluding VAT: £300,000,000