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Pipeline

Integrated Housing Management System

Sandwell Metropolitan Borough Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025825

Procurement identifier (OCID): ocids-h6vhtk-0520f9 ([view related notices](#))

Published 23 May 2025, 10:20am

Scope

Reference

SMBC 25013

Description

Sandwell Metropolitan Borough Council (SMBC) housing department is seeking to purchase fully integrated IT solutions for its housing management, asset management, lettings and homelessness, property services and repairs / maintenance management functions.

The aim is to efficiently consolidate and integrate solutions, onto a modern Cloud-based platform to leverage efficiencies and

increase customer satisfaction.

This contract is divided into lots as per the following lots:

1. Housing Management

2. Lettings and Homelessness
3. Asset Management
4. Property Services and Repair / Maintenance Management

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- 2 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Submission

Publication date of tender notice (estimated)

22 September 2025

Procedure

Procedure type

Competitive flexible procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Sandwell Metropolitan Borough Council

- Public Procurement Organisation Number: PJHD-8764-YRJJ

Sandwell Council House, Freeth Street

Oldbury

B69 3DE

United Kingdom

Email: Procurement_SMBC@sandwell.gov.uk

Region: UKG37 - Sandwell

Organisation type: Public authority - central government