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Pipeline

## Victoria Coach Station - Coach Management System

Transport for London

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025802

Procurement identifier (OCID): ocds-h6vhtk-0520e4 ([view related notices](#))

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### Scope

### Reference

WS2550139479

### Description

Victoria Coach Station (VCS) is seeking to replace the current system that operates the service booking, coach operator schedule planning, invoicing and customer information display system that is in place. The new solution is required to support the aspirations of coach operations strategic delivery plans (made up of the Operations / Customer and Revenue roadmaps). TfL also seeks to exploit advancements in technology that generates efficiencies whilst maintaining service quality. It is hoped a new solution will improve operational efficiencies when managing departure and arrival schedules within VCS in addition to a system that continues to satisfy business management and customer needs.

### **Total value (estimated)**

- £9,200,000 excluding VAT
- £11,040,000 including VAT

### **Contract dates (estimated)**

- 30 April 2026 to 30 April 2035
- Possible extension to 30 April 2046
- 20 years, 1 day

### **Main category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

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## **Submission**

### **Publication date of tender notice (estimated)**

15 August 2025

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## Contracting authority

### Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: Robert Hughes

Email: [roberthughes@tfl.gov.uk](mailto:roberthughes@tfl.gov.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government