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Contract

National Framework Agreement for Audiology Patient Management Systems

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-025787

Procurement identifier (OCID): ocids-h6vhtk-02cfc6

Published 14 October 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.coch.nhs.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for Audiology Patient Management Systems

Reference number

F/079/AUD/21/IB

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Countess of Chester Hospital NHS Foundation Trust, through its commercial procurement services, wishes to award a multi-supplier national framework agreement with two lots:

Lot 1: Provision of Complete Audiology Patient Management System;

Lot 2: Provision of Ongoing Service, Maintenance and Support.

Lot 2 is expected to be used to award contracts for the ongoing maintenance of an already installed system.

Tenders may be submitted for one or both lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,000,000

II.2) Description

II.2.1) Title

Provision of Complete Audiology Patient Management System

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 concerns the provision of a complete Audiology Patient Management System, including all associated service, maintenance and support. This includes support for the transition from a legacy system.

II.2.5) Award criteria

Quality criterion - Name: Technical – Functionality of the Audiology Patient Management System (inc. General Requirements) / Weighting: 30

Quality criterion - Name: Technical – Ability to Interface with Measuring Instruments and Software Systems / Weighting: 10

Quality criterion - Name: Technical – Ability to Interface with ENT and Surgery Teams / Weighting: 10

Quality criterion - Name: Technical – Transition Support and Training / Weighting: 15

Quality criterion - Name: Technical – Customer Service, Support and Maintenance / Weighting: 15

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Provision of Ongoing Service, Maintenance and Support

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 is for any Client that has an existing Audiology Patient Management System and needs to procure ongoing services to enable the continued operation of the system.

II.2.5) Award criteria

Quality criterion - Name: Technical – Service & Support Infrastructure / Weighting: 30

Quality criterion - Name: Technical – Remote Diagnostics System / Weighting: 25

Quality criterion - Name: Technical – Uptime and Availability / Weighting: 25

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-018520](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1: Provision of Complete Audiology Patient Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Auditdata Ltd

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2: Provision of Ongoing Service, Maintenance and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Auditdata Ltd

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom