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Contract

## **National Framework Agreement for Audiology Patient Management Systems**

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-025787

Procurement identifier (OCID): ocds-h6vhtk-02cfc6

Published 14 October 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.coch.nhs.uk](http://www.coch.nhs.uk)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Framework Agreement for Audiology Patient Management Systems

Reference number

F/079/AUD/21/IB

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Countess of Chester Hospital NHS Foundation Trust, through its commercial procurement services, wishes to award a multi-supplier national framework agreement with two lots:

Lot 1: Provision of Complete Audiology Patient Management System;

Lot 2: Provision of Ongoing Service, Maintenance and Support.

Lot 2 is expected to be used to award contracts for the ongoing maintenance of an already installed system.

Tenders may be submitted for one or both lots.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

### **II.2) Description**

#### **II.2.1) Title**

Provision of Complete Audiology Patient Management System

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 1 concerns the provision of a complete Audiology Patient Management System, including all associated service, maintenance and support. This includes support for the transition from a legacy system.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical – Functionality of the Audiology Patient Management System (inc. General Requirements) / Weighting: 30

Quality criterion - Name: Technical – Ability to Interface with Measuring Instruments and Software Systems / Weighting: 10

Quality criterion - Name: Technical – Ability to Interface with ENT and Surgery Teams / Weighting: 10

Quality criterion - Name: Technical – Transition Support and Training / Weighting: 15

Quality criterion - Name: Technical – Customer Service, Support and Maintenance / Weighting: 15

Cost criterion - Name: Commercial / Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Provision of Ongoing Service, Maintenance and Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 is for any Client that has an existing Audiology Patient Management System and needs to procure ongoing services to enable to continued operation of the system.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical – Service & Support Infrastructure / Weighting: 30

Quality criterion - Name: Technical – Remote Diagnostics System / Weighting: 25

Quality criterion - Name: Technical – Uptime and Availability / Weighting: 25

Cost criterion - Name: Commercial / Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-018520](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Lot 1: Provision of Complete Audiology Patient Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Auditdata Ltd

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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**Section V. Award of contract**

**Contract No**

2

**Lot No**

2

**Title**

Lot 2: Provision of Ongoing Service, Maintenance and Support

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

12 October 2021

**V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Auditdata Ltd

Staines-Upon-Thames

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

London

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom