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Contract

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND

The North Yorkshire Council

F03: Contract award notice

Notice identifier: 2023/S 000-025768

Procurement identifier (OCID): ocids-h6vhtk-03d5f3

Published 1 September 2023, 12:06pm

Section I: Contracting authority

I.1) Name and addresses

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

Contact

Alison Dickinson

Email

Alison.Dickinson@northyorks.gov.uk

Telephone

+44 1609532077

Country

United Kingdom

Region code

UKE22 - North Yorkshire CC

National registration number

8867655

Internet address(es)

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND

Reference number

75449

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

II.2.5) Award criteria

Quality criterion - Name: DELIVERY OF THE SINGLE POINT OF CONTRACT ROLE / Weighting: 40

Quality criterion - Name: IMPLEMENTATION PLAN / Weighting: 10

Quality criterion - Name: CO-ORDINATION AND COLLABORATION / Weighting: 20

Quality criterion - Name: SOCIAL VALUE / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016788](#)

Section V. Award of contract

Contract No

1

Title

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD
SUPPORT FUND

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North Yorkshire Citizens Advice and Law centre

277

Northallerton

DL78DW

Email

ceo@northyorkslca.org.uk

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

National registration number

1146084

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.4) Service from which information about the review procedure may be obtained

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>