

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025768-2023>

Contract

## **PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND**

The North Yorkshire Council

F03: Contract award notice

Notice identifier: 2023/S 000-025768

Procurement identifier (OCID): ocids-h6vhtk-03d5f3

Published 1 September 2023, 12:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

#### **Contact**

Alison Dickinson

#### **Email**

[Alison.Dickinson@northyorks.gov.uk](mailto:Alison.Dickinson@northyorks.gov.uk)

#### **Telephone**

+44 1609532077

#### **Country**

United Kingdom

**Region code**

UKE22 - North Yorkshire CC

**National registration number**

8867655

**Internet address(es)**

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD SUPPORT FUND

Reference number

75449

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

#### **II.2.4) Description of the procurement**

North Yorkshire Council are seeking a supplier that can as a single point of contact (SPOC) to provide access via the internet and telephone to help North Yorkshire residents living in, or at risk of, a cold or warm home, fuel poverty, struggling to afford their energy bills, or worried about cold weather

#### **II.2.5) Award criteria**

Quality criterion - Name: DELIVERY OF THE SINGLE POINT OF CONTRACT ROLE / Weighting: 40

Quality criterion - Name: IMPLEMENTATION PLAN / Weighting: 10

Quality criterion - Name: CO-ORDINATION AND COLLABORATION / Weighting: 20

Quality criterion - Name: SOCIAL VALUE / Weighting: 10

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-016788](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Title**

PROVISION OF SERVICES FOR THE ADMINISTRATION OF THE HOUSEHOLD  
SUPPORT FUND

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

North Yorkshire Citizens Advice and Law centre

277

Northallerton

DL78DW

Email

[ceo@northyorkslca.org.uk](mailto:ceo@northyorkslca.org.uk)

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

National registration number

1146084

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>