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Tender

Expression of Interest for Norfolk & Waveney Integrated Care System (ICS) to commission short-term bed capacity within residential and nursing settings

NHS Norfolk and Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2022/S 000-025742

Procurement identifier (OCID): ocids-h6vhtk-036844

Published 14 September 2022, 9:37am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

County Hall, Martineau Lane

Norfolk

NR1 2DH

Email

agem.norfolkprocurement@nhs.net

Country

United Kingdom

Region code

UKH1 - East Anglia

Internet address(es)

Main address

<https://improvinglivesnw.org.uk/>

Buyer's address

<https://uk.eu-supply.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://uk.eu-supply.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Expression of Interest for Norfolk & Waveney Integrated Care System (ICS) to commission short-term bed capacity within residential and nursing settings

Reference number

NW096 (58849)

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Norfolk and Waveney Integrated Care System (ICS) is seeking to commission short-term bed capacity within residential & nursing settings for those aged 65+ years. The purpose of the beds is to provide short-term support for discharges from Norfolk & Norwich University Hospitals NHS Foundation Trust (NNUH), Queen Elizabeth Hospital NHS Foundation Trust King's Lynn (QEHL), and James Paget University NHS Hospital Foundation Trust (JPUH).

The beds will be commissioned on a block basis from circa 1st October 2022 until 31st March 2023. Contracting and funding will be directly through the NHS Integrated Care Board (ICB), formerly Clinical Commissioning Group (CCG).

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

We are specifically looking for residential and/or nursing providers located in Norfolk who:

Can offer a minimum of 5 beds

Are registered for dementia care

Are able to provide enhanced care for individuals

Do not have any restrictions placed on the home by the Norfolk County Council (NCC) Integrated Quality Service (IQS)

Have a CQC rating of Good or Outstanding (evidenced in CQC registration) but providers requiring improvement will be considered in discussion with the IQS team but will not be prioritised if there is enough good or outstanding capacity available.

Providers will need to be able to:

Safely support people with a high complexity of needs, including those living with dementia, high risk of falls, prone to wandering

Work proactively with service users and supporting in-reach to take a recovery approach, with the aim of supporting people to exit from the short-term bed within 28 days

To deliver these requirements, providers will be supported with additional therapy, social care and primary care services.

There will be a finite budget for this initiative which is yet to be finalised so it might mean that not all interested providers will be offered a contract. The assessment of EOIs will be undertaken jointly by the Integrated Care Board (previously Clinical Commissioning Group) and NCC.

Providers willing to Express an Interest will be required to respond to a series of questions which are scored on a "Pass/Fail" basis. Only providers who score a "Pass" on all "Pass/Fail" questions will be deemed compliant & capable. Depending on the outcome of the Expression of Interest, the Commissioner reserves the right to direct award to provider(s) with no further competition.

To register your interest and access the Documents, supporting information and express your interest in delivering this service please visit EU-Supply using the following link (<https://uk.eu-supply.com/login.asp?>) and either login or register on EU Supply and search for ID number 58849 - Expression of Interest for Norfolk and Waveney Integrated Care System (ICS) to commission short-term bed capacity within residential and nursing settings across Norfolk and then answer all the questions and submit your response by 16:00 on the 22nd September 2022. No expressions of interest after this time will be accepted.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2022

End date

31 March 2023

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 September 2022

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 September 2022

Local time

4:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

ICS Intermediate Care Strategy

This opportunity forms one part of a programme of work to develop a shared strategy and approach to short-term services for local people in need of recovery whether through admission avoidance or discharge to assess. A key priority for the ICS is to design and implement a more effective home and bed based offer through an integrated Intermediate Care offer.

Keeping people well and supporting recovery at home remains our priority and through working more closely together, we wish to reduce the reliance on beds through the development of more sustainable services to support people at home.

The long term vision for the model will be community health provider led step-down & up units that combine our intermediate care offer with the principles of recovery and proper wrap around support, and exploring opportunities for joint working. The model will aim to:-

Recovery - Retain or regain skills, confidence and physical health to live the fullest life possible / maximise independence

Enable & empower - Helping people make positive choices for themselves and their independence

Assess - Helping access the right service but discussing eligibility or longer-term support once an immediate crisis is over.

Things will look different because we will design:

Wrap-around support, including closer working between social care, health, housing and other partners

Home first - Proactively manage pathways so that when a person can receive support from home that is where they go

More support in fewer settings

Whilst we expect an increasing role for community health within bed based solutions, as an ICS we are committed to continuing to engage with residential and nursing providers about how we can work together to deliver effective admission avoidance and hospital discharge solutions now and in the future.

VI.4) Procedures for review

VI.4.1) Review body

Arden & GEM Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Arden & GEM Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Arden & GEM Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom