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Contract

## **Connect Phase 2 - Programme Consultancy Support**

NHS 24

F03: Contract award notice

Notice identifier: 2022/S 000-025731

Procurement identifier (OCID): ocds-h6vhtk-03683e

Published 14 September 2022, 8:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS 24

Caledonia House, Fifty Pitches Road

Glasgow

G51 4EB

#### **Email**

[Alex.little1@nhs.scot](mailto:Alex.little1@nhs.scot)

#### **Telephone**

+44 1419515000

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

[www.nhs24.com](http://www.nhs24.com)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00230](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00230)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Connect Phase 2 - Programme Consultancy Support

Reference number

NHS24 2022 579(b)

**II.1.2) Main CPV code**

- 79400000 - Business and management consultancy and related services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Connect Phase 2 (Scoping & Requirements phases)

Service provision including the following;

Strategic digital roadmap for NHS 24 aligned to our new organisational strategic intent and vision/roadmap for our future services, based around user needs.

Documented set of the core requirements and capabilities required to deliver and support future services.

Enterprise Solution/Platform architecture defining the digital components required to deliver the core requirements and capabilities including key design principles and standards.

Sourcing and procurement strategy and a framework to successfully engage with suppliers.

Proposal for the optimal delivery team design, standards and governance required to deliver each of the programme phases

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £259,520

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Provision of services across NHS 24 sites within Scotland.

#### **II.2.4) Description of the procurement**

Provision of the following:

Strategic digital roadmap for NHS 24 aligned to our new organisational strategic intent and vision/roadmap for our future services, based around user needs.

Documented set of the core requirements and capabilities required to deliver and support future services.

Enterprise Solution/Platform architecture defining the digital components required to deliver the core requirements and capabilities including key design principles and standards.

Sourcing and procurement strategy and a framework to successfully engage with suppliers.

Proposal for the optimal delivery team design, standards and governance required to deliver each of the programme phases

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This notice relates to a Direct Award in relation to the Crown Commercial Services framework agreement RM6263.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

MHS24 2022 579(b)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Resulting Ltd

2 Winmarleigh Street

Warwington

WA1 1NB

Telephone

+44 1925906662

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £259,520

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:706755)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Edinburgh Sheriff Court

27 Chambers Street

Edinburgyh

EH1 1LB

Country

United Kingdom