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Tender

Provision of Peer Support Services for ICSs

The NHS Commissioning Board (operating under the name of NHS England)

F02: Contract notice

Notice identifier: 2021/S 000-025719

Procurement identifier (OCID): ocds-h6vhtk-02c9bb

Published 14 October 2021, 1:52pm

Section I: Contracting authority

I.1) Name and addresses

The NHS Commissioning Board (operating under the name of NHS England)

2nd Floor, Rutland House

Runcorn

WA7 2ES

Contact

Andrew Powell

Email

andrew.powell14@nhs.net

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Peer Support Services for ICSs

Reference number

C49047

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Description of the Requirement Provide integrated care systems (ICSs) with support in the area of system-based leadership, relationship building and problem solving, with the aim of bringing the local systems together to further integrate health and care services for the benefit of local communities. The supplier will develop packages of bespoke support for local systems. The peer support offer will seek to develop systems by helping them to identify and agree priorities and work together and build relationships that will support the successful integration and associated improvement to access, quality, safety and the financial sustainability of local systems.

II.1.5) Estimated total value

Value excluding VAT: £520,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provide integrated care systems (ICSs) with support in the area of system-based leadership, relationship building and problem solving, with the aim of bringing the local systems together to further integrate health and care services for the benefit of local communities. The supplier will develop packages of bespoke support for local systems. The peer support offer will seek to develop systems by helping them to identify and agree priorities and work together and build relationships that will support the successful integration and associated improvement to access, quality, safety and the financial sustainability of local systems.

Description of Deliverables

Delivery of peer support offers to enable health and care leaders to agree and implement their ambitions in the context of the new system wide statutory partnerships, new relationships between commissioners and providers and an intensified focus on provider collaboration. Priority setting will take place with NHSEI nationally and regionally, scoping meetings with programme management staff prior to support delivery through:

- Peer Challenge (including a mix of one-to-one interviews and focus groups)
- Bespoke workshops for system or place-based leaders which will often be a series of sessions to help partners come to a shared understanding of the issues facing their ICS or place and to explore potential ways forward
- Peer-to-peer buddying and critical friend
- Pause and Reflect' workshops for systems to come together and collectively reflect on the pandemic, what they should stop, change and continue and how this might shape future priority setting.
- Evaluation – embedded evaluation of the impact of bespoke support and intervention
- Monthly reporting and fortnightly status update meetings and associated marketing and communications (brochure, slides, advertising and social media and e-marketing content), as well as support to share learning with wider systems through blogs, videos and case studies

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

15

This contract is subject to renewal

Yes

Description of renewals

There will be the option of two further renewals for a period of 12 months covering the Financial Years 22/23 and 23/24

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Bidders must pass the UK Government Standard Selections Questionnaire in order to proceed to provide technical and commercial submissions as per the ITT instructions in the procurement documents

III.1.2) Economic and financial standing

List and brief description of selection criteria

As described in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

As described in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As detailed in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016974](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 November 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 15 November 2021

IV.2.7) Conditions for opening of tenders

Date

14 October 2021

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>