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Tender

## **Provision of Peer Support Services for ICSs**

The NHS Commissioning Board (operating under the name of NHS England)

F02: Contract notice

Notice identifier: 2021/S 000-025719

Procurement identifier (OCID): ocds-h6vhtk-02c9bb

Published 14 October 2021, 1:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The NHS Commissioning Board (operating under the name of NHS England)

2nd Floor, Rutland House

Runcorn

WA7 2ES

#### **Contact**

Andrew Powell

#### **Email**

[andrew.powell14@nhs.net](mailto:andrew.powell14@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Peer Support Services for ICSs

Reference number

C49047

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Description of the Requirement Provide integrated care systems (ICSs) with support in the area of system-based leadership, relationship building and problem solving, with the aim of bringing the local systems together to further integrate health and care services for the benefit of local communities. The supplier will develop packages of bespoke support for local systems. The peer support offer will seek to develop systems by helping them to identify and agree priorities and work together and build relationships that will support the successful integration and associated improvement to access, quality, safety and the financial sustainability of local systems.

#### **II.1.5) Estimated total value**

Value excluding VAT: £520,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Provide integrated care systems (ICSs) with support in the area of system-based leadership, relationship building and problem solving, with the aim of bringing the local systems together to further integrate health and care services for the benefit of local communities. The supplier will develop packages of bespoke support for local systems. The peer support offer will seek to develop systems by helping them to identify and agree priorities and work together and build relationships that will support the successful integration and associated improvement to access, quality, safety and the financial sustainability of local systems.

**Description of Deliverables**

Delivery of peer support offers to enable health and care leaders to agree and implement their ambitions in the context of the new system wide statutory partnerships, new relationships between commissioners and providers and an intensified focus on provider collaboration. Priority setting will take place with NHSEI nationally and regionally, scoping meetings with programme management staff prior to support delivery through:

- Peer Challenge (including a mix of one-to-one interviews and focus groups)
- Bespoke workshops for system or place-based leaders which will often be a series of sessions to help partners come to a shared understanding of the issues facing their ICS or place and to explore potential ways forward
- Peer-to-peer buddying and critical friend
- Pause and Reflect' workshops for systems to come together and collectively reflect on the pandemic, what they should stop, change and continue and how this might shape future priority setting.
- Evaluation – embedded evaluation of the impact of bespoke support and intervention
- Monthly reporting and fortnightly status update meetings and associated marketing and communications (brochure, slides, advertising and social media and e-marketing content), as well as support to share learning with wider systems through blogs, videos and case studies

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

15

This contract is subject to renewal

Yes

Description of renewals

There will be the option of two further renewals for a period of 12 months covering the Financial Years 22/23 and 23/24

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Bidders must pass the UK Government Standard Selections Questionnaire in order to proceed to provide technical and commercial submissions as per the ITT instructions in the procurement documents

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

As described in the procurement documents

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

As described in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016974](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 November 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 15 November 2021

#### **IV.2.7) Conditions for opening of tenders**

Date

14 October 2021

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>