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Contract

## **Non-Emergency Patient Transport Service (NEPTS)**

NHS Cheshire & Merseyside Integrated Care Board (ICB)

F03: Contract award notice

Notice identifier: 2023/S 000-025662

Procurement identifier (OCID): ocds-h6vhtk-03f894

Published 31 August 2023, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Cheshire & Merseyside Integrated Care Board (ICB)

No 1 Lakeside, 920 Centre Park

Warrington

WA1 1QY

#### **Email**

[mlcsu.tendersnorth@nhs.net](mailto:mlcsu.tendersnorth@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKD6 - Cheshire

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.cheshireandmerseyside.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Non-Emergency Patient Transport Service (NEPTS)

**II.1.2) Main CPV code**

- 600000000 - Transport services (excl. Waste transport)

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Midlands and Lancashire Commissioning Support Unit (CSU) are publishing this contract award notice on behalf of NHS Cheshire and Merseyside Integrated Care Board which has awarded a contract for the provision of Non-Emergency Patient Transport Services (NEPTS) to cover Cheshire, Warrington and Wirral.

This contract award notice is for the direct award of contracts with the existing providers, 12 months from 1st April 2024 to the 31st March 2025.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £11,300,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire, Warrington and Wirral

### **II.2.4) Description of the procurement**

NHS Midlands and Lancashire Commissioning Support Unit (CSU) are publishing this contract award notice on behalf of NHS Cheshire & Merseyside Integrated Care Board (ICB) which has awarded a contract for the provision of Non-Emergency Patient Transport Services (NEPTS) to cover Cheshire, Warrington and Wirral, delivering:

- Planned Patient Transport - for routine outpatient appointments
- Unplanned Patient Transport - for discharges / short notice bookings, and
- Enhanced Priority Service Transport - for time critical transport for patients attending for haemodialysis or oncology treatments.

This contract award notice is for the direct award of contracts with the existing providers, 12 months from 1st April 2024 to the 31st March 2025.

The current NEPTS contracts were originally procured by competitive tender. There was then a delay in the recommissioning of these services due to the COVID-19 pandemic however work is now underway to develop a North West strategic approach to patient transport being commissioned by the newly formed ICBs that will meet both local and national requirements. To allow the timescales to complete this work and re-procure the service an extension of 12 months is required with the existing providers.

A review of the North West specifications is required to ensure it meets the evolving needs of the ICBs. In addition the National Review of NEPTS produced its final report on patient eligibility criteria in May 2022. This has broadened the criteria under which patients

are able to access NHS funded transport and has required additional work on the specifications. The National Review has produced, and continues to produce, additional guidance to be adopted which will impact the North West specifications.

The rationale for the 12-month extension with the existing provider is that it will maintain the continuity of service until such time as a new service can be commissioned that will meet local requirements and incorporate any new national requirements. The extension is only a temporary arrangement to allow the appropriate timescales to re-procure the service (which have previously been delayed due to the pandemic and therefore events that were unforeseeable to the commissioners).

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

This Contract Award Notice is published under the Public Contract Regulations 2015. It is for clinical services which are Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ('Regulations'). Accordingly, the contracting authority is only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authority is not voluntarily following any other part of the Regulations.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons
- New works/services, constituting a repetition of existing works/services

Explanation:

There was an initial delay in the recommissioning of these services due to the COVID-19 pandemic which was an event unforeseeable by the contracting authority. In addition the existing provider is considered to be the only provider that can offer a continuity of service to patients over the next 12 months, without creating a significant operational risk and disruption to service whilst allowing the timescales for the new service to be planned and implemented safely.

This contract is being awarded under Regulation 32 (2)(b)(ii).

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract

### Title

Non Emergency Patient Transport Services - Cheshire, Warrington and Wirral

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

22 August 2023

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

West Midlands Service University NHS Foundation Trust

Brierley Hill

DY5 1LX

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

NHS Organisation Data Service

RYA

Internet address

[www.wmas.nhs.uk](http://www.wmas.nhs.uk)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £11,300,000

Total value of the contract/lot: £11,300,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This Contract Award Notice is published under the Public Contract Regulations 2015. It is for clinical services which are Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ('Regulations'). Accordingly, the contracting authority is only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authority is not voluntarily following any other part of the Regulations.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Cheshire & Merseyside Integrated Care Board

Warrington

Email

[enquiries@cheshireandmerseyside.nhs.uk](mailto:enquiries@cheshireandmerseyside.nhs.uk)

Country

United Kingdom

Internet address

<https://www.cheshireandmerseyside.nhs.uk/>