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Contract

NI Regional Theatre Management System Support

Business Services Organisation I T S

F03: Contract award notice

Notice identifier: 2022/S 000-025628

Procurement identifier (OCID): ocds-h6vhtk-0367fb

Published 13 September 2022, 11:45am

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation I T S

Centre House,79 Chichester Street

BELFAST

BT14JE

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hscbusiness.hscni.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NI Regional Theatre Management System Support

Reference number

STA10743

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Regional Theatre Management System (RTMS) has been operational since April 2007 and is used extensively both at Trust and Regional levels as a vital information tool that assists with Strategic Service Changes and Productivity Improvements. This is achieved through the use of data provided from the system to monitor such aspects as the utilisation of theatres and the patient experience through the monitoring of patient procedure cancellations.

RTMS provides the Trusts with vital information to monitor their Service Level Agreements and Key Performance Indicators against HSCB targets.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,144,130

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The Regional Theatre Management System (RTMS) has been operational since April 2007 and is used extensively both at Trust and Regional levels as a vital information tool that assists with Strategic Service Changes and Productivity Improvements. This is achieved through the use of data provided from the system to monitor such aspects as the utilisation of theatres and the patient experience through the monitoring of patient procedure cancellations.

RTMS provides the Trusts with vital information to monitor their Service Level Agreements and Key Performance Indicators against HSCB targets.

The extension of support for the existing system is essential to ensure continued effective use of the system and support of the associated service until the point at which it can be replaced by the encompass solution. It is also required to facilitate transition management from the legacy system to the encompass solution including potential support for decommissioning and data retention/disposal requirements.

In assessing the options, BSO has confirmed with the HSC Trusts the continuing need for and commitment to the use and exploitation of the RTMS for the foreseeable future (and for at least 5 years).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

The Regional Theatre Management System (RTMS) has been operational since April 2007 and is used extensively both at Trust and Regional levels as a vital information tool that assists with Strategic Service Changes and Productivity Improvements. This is achieved through the use of data provided from the system to monitor such aspects as the utilisation of theatres and the patient experience through the monitoring of patient procedure cancellations.

RTMS provides the Trusts with vital information to monitor their Service Level Agreements and Key Performance Indicators against HSCB targets.

The extension of support for the existing system is essential to ensure continued effective use of the system and support of the associated service until the point at which it can be replaced by the encompass solution. It is also required to facilitate transition management from the legacy system to the encompass solution including potential support for decommissioning and data retention/disposal requirements.

In assessing the options, BSO has confirmed with the HSC Trusts the continuing need for and commitment to the use and exploitation of the RTMS for the foreseeable future (and for at least 5 years).

Newgate Technology owns the intellectual property rights to the software therefore are the only suppliers who can provide the support BSO requires going forward.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

STA10743

Title

NI Regional Theatre Management System Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 September 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Newgate Technology

Inverkeithing

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

Companies House

SC109386

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,144,130

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom